

SHORT REPORT

Understanding barriers and facilitators to implementation of consensus-based recommendations for the management of very old people in intensive care

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Abstract

Background: Recent consensus-based recommendations on the management of people aged ≥ 80 years in intensive care units (ICUs) were developed to guide the management of quality care.

Objective: To understand perceived barriers and facilitators to consensus-based recommendations to support their implementation into multi-professional and disciplinary clinical practice.

Methods: Analysis of comments made by an international multiprofessional group of intensive care, emergency and geriatric medicine specialists in the Delphi consensus on the management of people aged ≥ 80 years in ICUs. Barrier and facilitators were analysed using the Theoretical Domains Framework.

Results: Care statement comments were provided by 99 of the 124 (79.8%) participants completing the Delphi first round; primarily identifying barriers (239/258; 92.6%). Most participants identified limitations in the environmental context and resources within the healthcare system (152, 63.6%); predominantly limitations in resources/material resources, with staffing (60, 25.1%), and beds or facilities (30, 12.6%) concerns. Potentially modifiable domains focused on inadequate knowledge (25, 10.5%), beliefs about consequences (18, 7.5%), care goals (16, 6.7%) and social/professional role and identity (16, 6.7%). Facilitators focused on improving staff knowledge, particularly amongst geriatric medicine and intensive care medicine specialities, and environmental context and resources (both 8, 42.1%).

Conclusions: The environmental context and resources domain was the most common barrier identified. Behaviour change opportunities are centred on the domains knowledge, beliefs about consequences, goals and social/professional role and identity. Linked behaviour change techniques can be identified and developed according to local healthcare context to support implementation of care recommendations.

Keywords: intensive care; consensus; recommendations; older people; barriers and facilitators

Key Points

- Consensus-based recommendations on the management of people aged ≥ 80 years in intensive care units (ICUs) have been developed to support delivery of quality person care and allocation of resources
- Delphi participants identified many barriers to implementation of care recommendations into routine clinical practice

- Challenges related to healthcare resources (staffing and specialist bed availability) were common and are often dependent on the external healthcare environment
- Potentially more modifiable opportunities for ICUs centred on the Theoretical Domains Framework domains knowledge, beliefs about consequences, goals and social/professional role and identity
- Linked behaviour change techniques can be identified and developed according to local healthcare context to support implementation into routine clinical practice

Introduction

With ageing populations, there is an increasing demand for capacity and capability of care for “very old” (defined as age ≥ 80 years) people in intensive care units (ICUs) [1, 2]. This cohort of people commonly exhibit functional disabilities, multimorbidity and frailty [3]. The prevalence of these age-related conditions increases peoples’ vulnerability to illness and insults, adversely affecting their recovery capacity and clinical trajectory [4]. Indicators of biological age, such as frailty, are better predictors of short-term mortality than chronological age per se in the older person in ICU [4]. Notable heterogeneity in biological ageing exists across populations and individuals, creating uncertainty on the best strategy how best to manage and allocate resources for critical illness in older people [5]. Such healthcare uncertainties are compounded by the absence of practice guidance or policy, presenting challenges to the quality of care provided. To address this, we previously undertook a consensus-based process to make recommendations for the management of people in intensive care aged ≥ 80 years [6]. Statement recommendations addressed major decisions along the care trajectory for very old people requiring intensive care: principles of intensive care, key decisions along the ICU and hospital pathway, and healthcare system infrastructure and service development. Participants identified many barriers and facilitators to care statements. The aim of this report was to focus on the understanding the perceived barriers and facilitators to support implementation of recommendations into clinical practice.

Methods

Ethics approval was granted for the Delphi consensus process and all participants provided informed consent [6]. Participants were an international and multiprofessional group of specialists (physicians, nurses, pharmacists and physiotherapists) in intensive care, emergency medicine and geriatric medicine. The European Society of Intensive Care Medicine (ESICM) endorsed the project. Further details on the characteristics of the Delphi participants have been previously reported [6]. Delphi participants rated each statement on a 9-point Likert scale (1—strongly disagree to 9—strongly agree). Consensus was defined as strong or moderate if the agreement (7–9) or disagreement (1–3) between panellists was $\geq 90\%$ or between 80% and 90%, respectively. Two Delphi rounds were completed [6]. In the Delphi first

round, all panellists were asked to submit concerns about the feasibility of implementing specific recommendations in their country as a comment to each statement or checklist item.

We analysed all barriers and facilitators identified from these invited comments made by participants [6]. Firstly, for each comment individual elements were identified, then categorised as a barrier or facilitator. These barriers and facilitators were then, (i) mapped to domains in the Theoretical Domains Framework (TDF, version 2.0) [7], before, (ii) identifying the domain construct (initial TDF mapping by RSB and independently reviewed by MB). The TDF is comprised of fourteen domains, each representing a cluster of theoretical constructs that influence human behaviour. Classification of the barriers and facilitators using the TDF provides a behavioural basis for implementation strategies in clinical practice [7]. Each TDF domain can then be mapped to specific behaviour change techniques that target the domain mechanisms [7].

Results

Of the 124 participants who completed the first round of the Delphi consensus process, 99 (79.8%) participants provided comments related to the care statements proposed. Participants commenting represented intensive care medicine (66, 66.7%), geriatric medicine (18, 18.2%), emergency medicine (7, 7.1%), other clinical specialties (6, 6.1%) and non-clinical researchers (2, 2.0%). Most commenting participants were doctors (84, 84.9%) and male (59, 59.6%). Two hundred and fifty-eight unique comment elements were provided, most of those were insights into barriers (239, 92.6%) to recommendation application, informing quality care of people aged ≥ 80 in ICU (Figure 1). Selected exemplar comments from participants of barriers and facilitators matched to frequently reported TDF domains and constructs are provided (Table 1).

Over 80% of participants commenting identified limitations in the environmental context and resources within the healthcare system, potentially adversely affecting service provision (152, 63.6%). More than half of all comments highlighted barriers related to resources/material resources (139, 58.2%) (Figure 1). Specific comments highlighted staffing limitations (primarily medical and allied health professionals) and geriatric or post-ICU rehabilitation facilities. Lack of care continuity between secondary and primary care was the main organisational culture/climate concern.

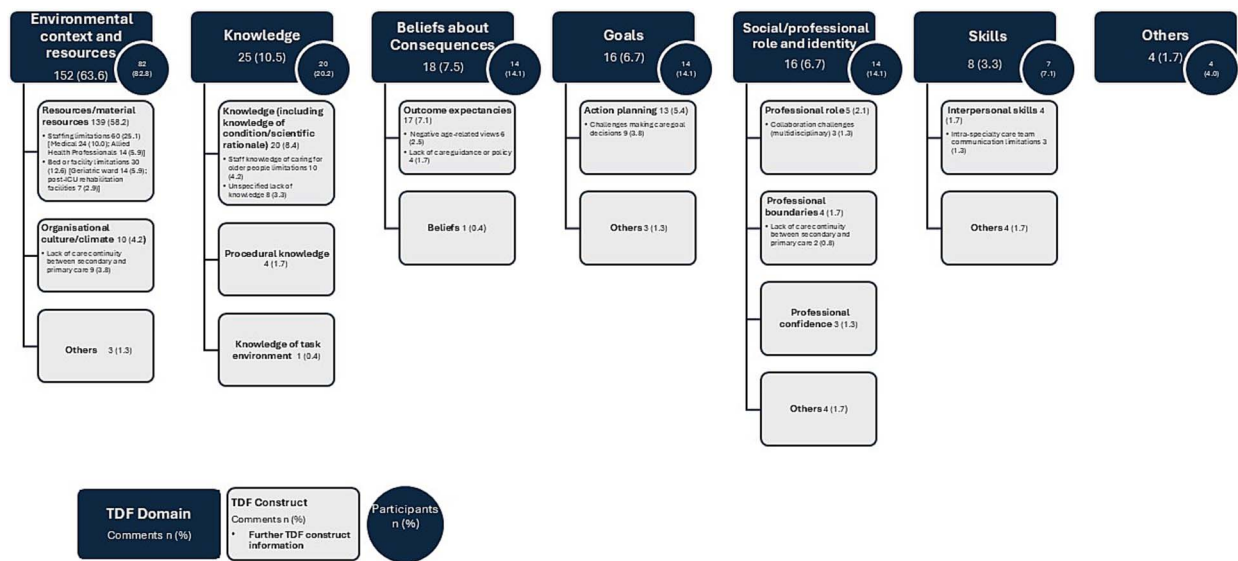


Figure 1. Barriers to implementation of practice recommendations for people aged ≥ 80 in intensive care.

Deficits in people's knowledge were also identified (25, 10.5%) by one in five participants, primarily staff knowledge of caring for older people rather than procedural knowledge or intensive care considerations. Staff skills were less of a concern (8, 3.3%), and when specified, often related to intra-team communication (interpersonal skills).

Barriers related to beliefs about consequences (18, 7.5%) highlighted a perception of poor age-related outcomes if admitted to ICU. Related to this were social/professional role and identity domain barriers (16, 6.7%), where professional role, boundaries and confidence TDF constructs identified care collaboration and continuity challenges. In goals (16, 6.7%), action planning construct barriers comprised principally of challenges in making care goal decisions.

In contrast, 10 (10.1%) participants shared few (19, 7.4%) facilitator comments. The most common enablers related to staff knowledge and environmental context and resources (both 8, 42.1%), with 6 (31.6%) resources/material resources construct. The knowledge enablers identified the importance of both intensive care and geriatric specialties having more clinical knowledge of each other's practice. Resources focused on having the healthcare professional workforce required and availability of geriatric ward beds.

Discussion

We identified the barriers and facilitators to the implementation of recommendations for the management of people aged ≥ 80 in ICUs. TDF analysis provided a basis to inform priorities for behaviour change processes, supporting implementation of these recommendations in practice [6, 8]. Mapping of TDF determinants of behaviour domains to behaviour change techniques facilitates designing interventions that are theoretically grounded and targeted at specific behavioural determinants [9]. Such behaviour change technique links must consider local context and healthcare perspectives [10].

The TDF domain environmental context and resources and construct resources/material resources link to behaviour change techniques such as restructuring the physical environment. However, such physical restructuring of healthcare resources (staffing and specialist bed availability) is often dependent on the external environment, at an organisational level or higher. Various models of care for older people in critical care have been described with different levels of resource and workforce requirements [11]. Uncertainty around the impact and cost-effectiveness of different care models of care are a challenge to securing healthcare resources.

Important barriers to implementation of clinical practice guidelines extend beyond the health system and resources [12]. These include socio-technical (e.g. care team collaboration and communication) and healthcare professional factors (e.g. knowledge about the care recommendations) [12]. A systematic review of barriers and facilitators to shared decision making in older people with multiple long-term conditions, also identified the importance of social (e.g. cultural, leadership, collaboration) and interactional contextual (e.g. person and healthcare professional characteristics) factors [13]. Barriers identified in the TDF domains knowledge, beliefs about consequences, goals, social/professional role and identity provide potentially more modifiable opportunities for healthcare system improvements within existing resources. For example, the TDF domains of knowledge and beliefs about consequences both link to the behaviour change technique information about health consequences [9]. Goals can link to goal setting (outcome) and social/professional role and identity include a link to review behaviour goals, helping professionals to align their actions with their perceived role and responsibilities [9]. These approaches to implementation strategies are consistent with recommendations on multiprofessional staff education on the care of the older person [2]; and approaches to

Table 1. Selected exemplar participant comments representative of frequent TDF domains and constructs

TDF domain	TDF construct	Comment	Participant details
Environmental context and resources	Resources/material resources	'Availability/resource/pool of geriatricians—finite resource and may not be able to provide ad hoc support' (Barrier)	Geriatric medicine; Doctor (United Kingdom) [P#86]
		'Financial resources to open suitable facilities (especially intermediate care units)' (Facilitator)	Geriatric Medicine; Doctor (France) [P#73]
		'ED admissions are often poorly completed as time pressured so all information not always available for decision makers' (Barrier)	Intensive Care; Nurse (United Kingdom) [P#87]
		'Low staffing levels leading to prioritisation of other cases' (Barrier)	Intensive Care; Allied Health Professional (United Kingdom) [P#37]
		'Palliative physicians and geriatricians should be available promptly' (Facilitator)	Intensive Care; Doctor (Germany) [P#14]
	Organisational culture/climate	'Organisational barriers between sectors that limit flow of information, coordination and cooperation' (Barrier)	Intensive Care Medicine; Doctor (Norway) [P#31]
		'Disconnect between hospital care and primary care due to funding models and silos (state vs federal)' (Barrier)	Geriatric Medicine; Doctor (Australia) [P#76]
		'Lack of specialised geriatric knowledge among ICU specialists' (Barrier)	Geriatric Medicine; Doctor (Czech Republic) [P#83]
		'Ensuring education and training of those working in critical care roles is probably more deliverable' (Facilitator)	Geriatric Medicine; Doctor (United Kingdom) [P#16]
		'Evidence. Deploying additional resources for many of these types of age-friendly interventions is significantly limited by the lack of clear benefit to older adults' (Barrier)	Intensive Care Medicine; Doctor (USA) [P#95]
Beliefs about Consequences	Outcome expectancies	'The wrong interpretation and expectation of some caregivers in the benefit of critical care for very old patients' (Barrier)	Intensive Care Medicine; Doctor (Belgium) [P#11]
		'Ageism related practices from clinical teams' (Barrier)	Geriatric Medicine; Doctor (P#52)
		'Feedback from geriatricians about long term <i>follow up</i> ' (Facilitator)	Intensive Care Medicine; Doctor (France) [P#46]
		'A misconception that valid recommendation must be supported by high quality evidence' (Barrier)	Intensive Care Medicine; Doctor (Norway) [P#31]
		'In the ED sometimes limited information about prognosis and reversibility of acute organ failure while condition of patient requires immediate decision on admission to ICU or not' (Barrier)	Emergency Medicine; Doctor (Netherlands) [P#41]
	Beliefs	'Power of frailty assessment and consequences on outcome are unknown' (Barrier)	Intensive Care Medicine, Doctor (Germany) [P#97]
		'Clear directives about goals of care and treatment escalation decisions may be useful in case patients attend the ED for a new acute decompensation' (Facilitator)	Emergency Medicine, Doctor (Spain) [P#40]
		'Perceived "need to do everything" by clinicians' (Barrier)	Intensive Care medicine; Doctor (Austria) [P#57]
		'The main risk is to consider teams of geriatric doctors solely as social workers, although their contribution in fact mainly concerns expertise in managing situations of complex polymorbidity and their functional consequences' (Barrier)	Geriatric Medicine; Doctor (France) [P#12]
		'Poor integration (silos) of service providers' (Barrier)	Intensive Care Medicine; Doctor (Israel) [P#70]
Goals	Action planning	'All ICU physicians are not open about old patient ICU admission' (Barrier)	Geriatric Medicine; Doctor (France) [P#9]
		'Lack of knowledge, lack of communication skills, strong focus on treatment—instead of shared decision-making, lack of wanting to take responsibility for talks about level of treatment, much easier to just go ahead than to address end-of-life, prognostic awareness and patient preferences' (Barrier)	Geriatric Medicine; Doctor (Norway) [P#51]
		'Poor communication between intensivist and geriatrician' (Barrier)	Intensive Care Medicine; Doctor (Poland) [P#99]
	Professional role		
Social/professional role and identity	Professional boundaries		
	Professional confidence		
Skills	Interpersonal skills		

P#—participant number; ED—emergency department.

improve inter-care team collaboration [4, 14], for shared decision-making supporting care continuity across teams and clinical environments [13]. Such interventions are centred on improving inter-team performances based on a mutual appreciation of the specific considerations for quality care in older people. Whilst further research is required to identify specific risk factors that impact on outcomes for older people with critical illness; informing people's beliefs about consequences and future practice policy.

Strengths of this report included an international and multiprofessional expert panel from intensive care, emergency and geriatric medicine. TDF framework analysis identified specific behavioural determinants for behaviour change techniques developments within local healthcare contexts. Limitations in panel representation (e.g. healthcare profession and healthcare income country classifications) [6, 13], potentially affect the generalisability of recommendations, extending to the barriers, facilitators and TDF domains identified. Another potential limitation is that barriers and facilitators were only conducted in the Delphi first round, in keeping with most Delphi consensus processes [15]. Nevertheless, inclusion of open comments in further rounds may have provided further insights into barriers and facilitators to care recommendations. Each participant could provide multiple comments, thus potentially creating an over-representation bias. We provide data on comment and participant numbers here for reassurance.

Conclusion

The TDF domain environmental context and resources and construct resources/material resources barriers were emphasised, being dependent on strategic healthcare organisational support. Potentially more modifiable behaviour change opportunities are centred on the TDF domains knowledge, beliefs about consequences, goals and social/professional role and identity. Linked behaviour change techniques can be identified and developed according to local healthcare context supporting implementation interventions. Greater understanding of specific risk factors impacting on older people's morbidity with critical illness are needed to inform people's beliefs about consequences on likely care outcomes and future practice policy.

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