



## **Social Inclusion and Access to Basic Services of Third-Country Nationals (AccessIN)**

### **AccessIN Policy Survey Codebook: Healthcare** *AccessIN Deliverable D2.1 (Work Package 2)*



This publication was funded by the European Union's Asylum, Migration and Integration Fund. The content of this publication represents the views of the author only and is his/her sole responsibility. The European Commission does not accept any responsibility for use that may be made of the information it contains.

### **Policy Area 3: HEALTHCARE**

**Short description:** This codebook aims to capture the conditions under which third-country nationals (TCNs) can access **healthcare benefits in kind** (access to doctors, hospitals, medical treatment) and **cash benefits in case of sickness** (benefits aiming to totally or partially compensate for the loss of income due to sickness) in your country. The questions included in this codebook refer exclusively to **access to the public healthcare system**, thus excluding private healthcare. We primarily focus on the conditions for accessing health benefits in the country in general, as defined in the national legislation of the EU Member State. However, some questions also enquire about additional schemes available in specific cities (two per country).

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**As described in the *General Coding Guidelines*, before you start coding, please remember that:**

- We recommend using the [MISSOC database](#), the chapters of [this MiTSopro book](#), the [MiTSopro indicators](#), the [MIPEX data](#), and the [European Observatory on Health Systems and Policies data](#) as a departing point.
- In answering the questions below, please refer only to the policies/regulations that are in place at the time of coding, unless otherwise specified (e.g. for questions on recent policy developments over the past 10 years, the COVID-19 pandemic, or the war in Ukraine).
- The survey aims to capture the conditions of access to health benefits in kind and cash for different categories of third-country nationals, including: single permit holders authorized to work in the EU, seasonal workers, individuals with refugee status or subsidiary protection, family members of TCNs, and long-term residence permit holders. Any other group of TCNs (tourists, individuals with short stays up to 90 days, students and researchers, family members of EU citizens, unaccompanied minors, civil servants posted abroad, undocumented migrants, etc.) are NOT covered in this study and should therefore not be considered for the purposes of the data collection.
- When asking about specific schemes/programs to ensure the access of TCNs to specific services, please note that we refer specifically to programs/schemes adopted by public authorities (our survey hence does NOT cover services provided by non-governmental actors).
- The survey is divided into several sections. Section A includes general questions on the legal framework regulating access to healthcare in your country. You will then be asked specific questions on the conditions that TCNs must meet to access benefits in kind and cash in case of sickness (Section B). Finally, Section C will ask about your assessment of the strengths/weaknesses of the current policy framework regulating TCNs' access to healthcare and the main public authorities and civil society organisations that could offer assistance to TCNs in this matter.

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## **Section A. General questions regarding the legal framework and basic principles of the healthcare system**

**Q1:** Please specify the country you are coding.

Answer:

**Q2:** Please specify the most relevant pieces of legislation regulating access to healthcare in your country.

Please include the full name and the date of the laws/regulations in English and the national language(s).

Answer:

**Q3:** Which are the basic principles in the organisation of the healthcare system in your country?

Please specify if your system is based on a compulsory social insurance scheme (generally financed by contributions), a universal scheme, a private insurance scheme, etc.

Answer:

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## **Section B. Questions regarding the access of third-country nationals to health benefits in kind and in cash**

**Section B.1 Questions on access to health benefits in kind and in cash IN THE COUNTRY IN GENERAL** (please note that the questions on specific schemes applicable in particular cities are included in Section B.2 below)

**Q4:** Please describe the general conditions and procedure under which TCNs can access health benefits in kind in your country.

Please mention any requirements that may be of relevance (e.g., if the patients' employment status matters for healthcare coverage; the procedure and required documentation for accessing doctors/hospital treatment; if TCNs who are not compulsory insured can join the social security scheme voluntarily to receive benefits in kind; if dependent family members are automatically co-insured, etc.). If different requirements apply for different categories of TCNs from the ones covered in this study (single permit holders authorized to work, seasonal workers, individuals with refugee status or subsidiary protection, family members of TCNs, and long-term residence permit holders), please distinguish between the conditions applied for each category.

Answer:

**Q5:** Please specify if TCNs must cover the costs of medical/hospital treatment and how the payment system operates in your country.

Please mention if the costs for medical treatment are based on reimbursement system, co-payment from patients or directly paid by the social security system; and if TCNs must contribute towards the costs of hospitalisation ("hotel costs" or treatment). If different conditions apply for different categories of TCNs from the ones covered in this study, please distinguish between the conditions applied for each category.

Answer:

**Q6:** Are there qualified interpretation services in public hospitals/health centres in your country for TCNs with limited skills in your national language(s)? Please provide a general overview regarding the existence of such interpretation services, while also specifying the most common foreign languages covered. If applicable, please also mention if such services are offered free of charge or if they can be arranged only as long as patients pay for them.

Answer:

**Q7:** Are there any targeted programs/schemes at the national level to provide services for mental health promotion/prevention to TCNs? If different programs/schemes exist for different categories of TCNs from the ones covered in this study, please distinguish between the ones applied for each category.

Answer:

**Q8:** Please describe the general conditions and procedure under which TCNs can access cash benefits in case of sickness in your country. Please mention any requirements that may be of relevance (if access is conditioned by TCNs' employment status; qualifying periods of insurance and/or residence; the procedure and documentation required for claiming sickness cash benefits; if there is a continuation of salary payments during sick leaves; the period for which such cash benefits can be received; if TCNs can leave the country while receiving these benefits, etc.). If different requirements apply for different categories of TCNs from the ones covered in this study, please distinguish between the conditions applied for each category.

Answer:

**Q9:** Are there any targeted information campaigns in your country to inform TCNs about access to health benefits in kind or in cash? Please provide a general overview of the existence of such information campaigns, while also specifying their frequency, which authorities initiate them and who do they target. If different campaigns exist for different categories of TCNs from the ones covered in this study, please distinguish between the ones targeting each category.

Answer:

**Q10:** During the COVID-19 pandemic, have there been any targeted initiatives to ensure TCNs' access to health benefits in kind or in cash in your country? If several initiatives were implemented at the national level, please briefly describe here the ones that you consider most relevant, while specifying their duration, which authorities initiated them, and whom did they targeted. If such initiatives focused only on specific categories of TCNs from the ones covered in this study, please specify it as such, while also briefly describing such schemes.

Answer:

**Q11:** Since Russia's invasion of Ukraine, have there been any targeted initiatives in your country to ensure the access of Ukrainians fleeing the war to health benefits in kind or in cash?

If several initiatives were implemented at the national level, please briefly describe here the ones that you consider most relevant.

Answer:

**Q12:** Over the past 10 years, have there been any important policy developments at the national level aiming to either facilitate or restrict the access of TCNs to health benefits in kind or in cash?

Please mention any policy development that you did not already code in the questions above. If several policy developments were implemented at the national level over the past 10 years, please briefly describe here the ones that you consider most relevant. If such policy developments focused only on specific categories of TCNs from the ones covered in this study, please specify it as such, while also briefly describing them.

Answer:

**Section B.2 Questions on access to health benefits in kind and in cash IN SPECIFIC CITIES** (see Appendix 1 with the specific cities to be coded for each country).

**Q13:** In addition to the policies/programs/initiatives implemented in the country in general that you coded in Section B.1 above, are there any other additional initiatives to ensure the access of TCNs to health benefits in kind or in cash in any of the 2 specific cities identified in your country? If these are policies/programs/initiatives that were adopted by the subnational entity (region/province/community...) in which these cities are located, please make sure to include them here.

If several additional initiatives exist in any of the 2 selected cities, please briefly describe here the ones that you consider most relevant for each city. If such initiatives focus only on specific categories of TCNs from the ones covered in this study, please specify it as such, while also briefly describing such schemes adopted at the city level. If any specific city-level initiatives were adopted during the COVID-19 pandemic or for Ukrainians fleeing the war, please also briefly mention them here.

Answer:

**Q14:** Over the past 10 years, have there been any important policy developments in any of the 2 selected cities aiming to either facilitate or restrict the access of TCNs to health benefits in kind or in cash?

Please mention here only policy developments specifically designed at the city level. If several policy developments were implemented over the past 10 years in any of the 2 selected cities, please briefly describe here the ones that you consider most relevant for each city. If such policy developments focused only on specific categories of TCNs from the ones covered in this study, please specify it as such, while also briefly describing them.

Answer:

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### **Section C. General questions regarding your assessment of the policy framework and the institutions/organizations that can assist TCNs in this area**

**Q15:** In your expert opinion, which are the main strengths and weaknesses of the current policy framework regulating TCNs' access to health benefits in kind and in cash described above?

Please reflect on the situation in your country in general and, if relevant, also in the 2 selected cities coded above.

Answer:

**Q16:** Are there any good practices for facilitating TCNs' access to health benefits in kind or in cash in your country in general and/or in the two selected cities coded above that you would like to emphasize and which may be shared in the future in other contexts across the EU?

Please provide examples of any relevant good practices that you have identified in your country and/or in the two selected cities coded above.

Answer:

**Q17:** What kind of measures would you recommend to address existing gaps and challenges in TCNs' access to health benefits in kind and in cash in your country?

Please reflect on possible remedies (potential legal/policy reforms, funding, preparedness/adequateness of institutions, etc.) to the gaps that currently exist in this area in your country in general and, if relevant, also in the 2 selected cities coded above.

Answer:

**Q18:** Please list here the main public institutions that can assist TCNs in accessing health benefits in kind or in cash in the country in general and in the two selected cities coded above.

Please provide the names of such institutions in English and in the national language(s), while also adding the link to their respective website(s).

Answer:

**Q19:** Please list here the main civil society organisations that can assist TCNs in accessing health benefits in kind or in cash in the country in general and in the two selected cities coded above.

Please provide the names of such institutions in English and in the national language(s), while also adding the link to their respective website(s).

Answer:

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