- 1 Examining the impact of experiencing auditory verbal hallucinations from a first-person
- 2 perspective on the degree of empathy and stigmatization in a group of psychology students: A
- 3 study using 360° immersive videos
- 4 Running short title: The impact of simulation on empathy and stigma
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## 11 ABSTRACT

- 12 *Background*: Stigmatization toward psychosis is persistent among mental health professionals (MHPs)
- 13 and negatively impacts the patients' outcomes. One suggested way of reducing stigmatization is to
- 14 expose MHPs to simulations of psychotic symptoms. This approach has been associated with an
- 15 increase in empathy, but also with an increase in the desire of social distance. The addition of an
- 16 empathic task (ET) has been suggested to neutralize this effect on social distance. The present study
- 17 aims to (1) examine the effect of a remotely administered 360° immersive video (360IV) simulation
- on empathy and stigma among psychology students and (2) replicate the neutralizing effect of an ET
   on social distance. Finally, the potential role of immersive properties on changes will also be explored.
- 20 *Methods:* A 360IV simulating auditory hallucinations was constructed in collaboration with patient
- 21 partners. 121 psychology students were allocated to one of three conditions: (i) exposure to the 360IV,
- 22 (ii) exposure to the 360IV and to an ET (360IV + ET), and (iii) no exposure (control). Measures of
- empathy and stigma (stereotypes and social distance) were collected before and after the interventions.
- *Results:* An increase of empathy was observed in the 360IV and 360IV + ET conditions compared to
   the control condition. There was an increase of stereotypes in all conditions and no effect on social
   distance.
- *Conclusions:* This study confirms the effectiveness of a 360IV simulation intervention in increasing
   empathy in psychology students but questions its efficacy in reducing stigma.
- 29
- 30 Keywords: Psychotic disorders; Stereotyping; empathy; 360-degree immersive videos
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- 34 Acknowledgments: We thank Yasmin Shekry, Aurélie Wagener, Jessica Simon, Jean Paul Noel, and
- 35 Lucie Soumoy, who helped create the 360° immersive video. The research was funded by the

- 1 University of Liège Social Sciences and Humanities Research Fund. Clara Della Libera is funded by
- 2 the University of Liège with the "Bourse de doctorat en sciences humaines." Manon Goosse is funded
- 3 by a Humanities PDR grant from the University of Liège.
- 4 **Conflict interest statement:** The authors do not have any conflict of interest to disclose.

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- 1 1. Introduction
- 2

3 Psychosis is one of the most stigmatized mental illness by not only the general population [1], but also mental health professionals (MHPs) [2] and future professionals, such as students [3]. 4 5 Persistent stigma may include negative attitudes such as a desire for social distance and stereotypical 6 beliefs related to poor prognosis, dangerousness, and incompetency [2]. Such stigma may negatively 7 impact patient outcomes via two main routes. First, negative attitudes among MHPs may lead to 8 negative behaviors such as authoritarianism (the MHP making decisions instead of the patient), 9 overmedication, or coercive treatment [4]. Second, patient exposure to stigma may result in them 10 internalizing the stigma, where patients begin to agree with stigmatizing attitudes and begin to apply 11 them [5]. This so-called self-stigmatization process can directly affect the severity of psychosis 12 through its impact on self-esteem, isolation, distress, and appraisal of symptoms [6,7]. These negative impacts of MHPs' stigma toward patients highlight the importance of developing effective ways of 13 14 reducing stigmatization among MHPs and future MHPs such as students. This study focuses on psychology students, who will most likely have very frequent exposure to people with mental illness. 15 16 One strategy that has been used for years is simulation intervention (SI), which consists of 17 exposing individuals to a reproduction of a stigmatized clinical symptom. The basis of SI is that 18 allowing an individual to take the perspective of a member of a stigmatized group may promote 19 empathy and result in individuals revising their own negative beliefs and attitudes [8]. Moreover, empathy is generally associated with positive attitudes [9]. In the specific context of psychotic

empathy is generally associated with positive attitudes [9]. In the specific context of psychotic
symptoms, SI has been essentially used for auditory verbal hallucinations (AVHs). A well-known
example is Deegan's "Hearing voices that are distressing" soundtrack, which exposes participants

23 from the general population or future MHPs to distressing AVH via earphones while performing

24 another task (e.g., taking a walk on campus).

Based on systematic reviews and meta-analyses [10,11], the few studies that have examined the effect of this auditory SI have shown mixed results on empathy. One study reported a small effect size among medical students as participants ( $d = 0.34^{1}$ ) [12]. In another study, there was no effect [13]<sup>2</sup>. Results for negative attitudes showed either no effect [13] or even a strong increase in desire for social distance among a sample of students (d = 0.90) [14]. Taken together, these studies suggest that auditory SI can sometimes be effective in increasing empathy but can also have detrimental effects, such as increasing a desire for social distance. In addition, few studies have specifically targeted

<sup>&</sup>lt;sup>1</sup> Cohen (1992) [60] suggested that d = 0.2 should be considered as a small effect size, while d = 0.5 represents a medium effect size, and d = 0.8 represents a large effect size.

<sup>&</sup>lt;sup>2</sup> The type of sample included in this study was not reported.

#### 1 psychology students.

2 The recent introduction of immersive technologies may lead to new perspectives toward SI in 3 the field of destignatization. Immersive technologies include virtual reality (VR), which involves interacting in a 3D computer-generated environment. Another immersive technology is 360-degree 4 5 videos (360IVs), which involve visually exploring a pre-recorded 360-degree scenario (see Kittel et al. 6 [15] for a detailed comparison of both technologies). In contrast to a simple auditory SI, immersive 7 technologies have the advantage of providing a multisensory coordinated stimulation including 8 hearing, vision, and in the case of VR, proprioception. Therefore, immersive technologies allow 9 individuals to take the perspective of a member of a stigmatized group and thus may trigger empathic 10 responses toward this group [16,17].

Currently, only two studies [18,19] have examined the effects of an immersive AVH SI. Both 11 studies used a VR system and examined its effect on a sample of psychology students. The first study 12 [18] utilized a non-controlled pre- and post-test design with SI alone as the intervention, while the 13 second study [19] utilized a randomized controlled design with four conditions. The four conditions 14 15 consisted of (1) SI, (2) SI plus an empathic task (ET) (2 minutes of writing down one's thoughts about 16 how it is to live with the symptoms), (3) an ET only, and (4) nothing (control condition). Firstly, both 17 studies confirmed the positive effect of SI on empathy. In particular, Formosa et al. [18] reported a 18 large (d = 2.57) and significant increase of empathy after the SI in comparison to the pre-intervention. Similarly, Kaylanaraman et al. [19] reported a large main effect of a condition ( $\omega^2 = 0.21$ )<sup>3</sup> with a 19 20 larger effect in all conditions including SI. Moreover, mixed results were found regarding stigma. In 21 the first study, results indicated a positive and medium size effect (d = 0.69) of SI [18]. However, the measure of attitudes was broad and included items similar to the desire for social distance (e.g., "I 22 would not want to live next door to someone who has a diagnosis of schizophrenia"). 23

In contrast, the second study used distinct measures of attitudes and desire for social distance [19] and found a positive and medium size main effect ( $\omega^2 = 0.11$ ) on attitudes but a negative and medium main effect size ( $\omega^2 = 0.11$ ) on the desire for social distance. However, this negative effect was cancelled with the addition of the ET. Taken together, these results are in line with one study that used a non-immersive auditory SI in regard to their potential positive effects on empathy [12]. However, these results also suggest that SI may potentially elicit a desire for social distance.

Despite these potentially interesting findings, using VR remains a costly tool in terms of
 material and environment programming. In addition, VR currently requires the participant to be

<sup>&</sup>lt;sup>3</sup> Field [61] suggested that  $\omega^2 = 0.01$  represents a small effect;  $\omega^2 = 0.06$  represents a medium one, and 0.14 represents a large effect size.

present in the place where the intervention is implemented. In response to these limitations, an
 interesting alternative is the use of 360IV, which is financially accessible and can be developed with

- 3 little technical skill. In addition, it can be used outside of the lab or training center since it allows
- 4 participants to be exposed at home with a low-cost headset (e.g., Google Cardboard).

5 One important aspect to consider when creating a 360IV concerns its immersive properties. 6 These include its ability to (1) avoid "cybersickness" (negative physical feelings such as nausea) [20] 7 and (2) elicit two broad illusions of presence, namely (a) "place presence" (the perceptual illusion of 8 "being there" in the immersive experience) [21] and (b) "social presence" (the perceptual illusion of 9 being together with other characters from the immersive environment) [22]. Several studies have 10 confirmed that 360IV do not elicit high levels of cybersickness [23,24] and are able to elicit both place 11 ({Masked for anonymous version}) and social presence [[25, {Masked for anonymous version}]. These 12 illusions are considered as necessary conditions for realistic emotional and cognitive reactions [26,27], and more specifically, social presence has been suggested as a key process for eliciting empathy 13

14 toward others [26].

Several studies indicate that 360IV increases empathy in different contexts [28,29]. However, to the best of our knowledge, 360IV has never been used as in SIs. In addition, the changes in empathy have never been explored in relation to immersive properties particularly the different facets of presence (presence in place and social presence).

19 The present study examined the effect of a remotely administered 360IV SI might on empathy 20 and stigma in a group of students in psychology. Three experimental conditions were tested: (1) 21 immersion in a 360IV simulating voice hearing, (2) immersion in the same 360° video with the 22 addition of an ET (360IV + ET), and (3) no immersion (control). We hypothesized that there would be (1) an increase in empathy in the 360IV and 360IV + ET conditions, but not in the control condition, 23 24 (2) a decrease in stereotypes in the 360IV and 360IV + ET conditions, but not in the control condition, 25 and (3) an increase in social distance in the 360IV condition, but not in the 360IV + ET and control conditions. The effect of the immersive properties on changes in these measures was also explored. 26

27

## 28 **2. Methods**

- 30 *2.1. Participants*
- 31

1 The study was approved by the local ethics committee of {Masked for anonymous version}.<sup>4</sup> 2 De-identified data and supplementary materials are publicly available on the Open science Framework 3 at https://osf.io/dz7ny/. Through social networks, 121 students in psychology were recruited from three universities (the University of Liège, the Catholic University of Louvain-La-Neuve, and the Free 4 5 University of Brussels) (Table 1). These universities were selected because they represent all the 6 French-speaking Universities in Belgium. This number was based on a power analysis performed a 7 priori with G\*Power 3.1. [30]. 8 Following the results of Kalyanaraman et al. [19], whose design was similar to the present study's design, the expected difference at pre- and post-test in terms of effect size was  $\omega^2 = 0.15$ 9 (power of 0.80,  $\alpha$ -error of 0.05), giving a required number of 111 participants. The study was 10 11 presented as an investigation of the effect of knowledge and representations about schizophrenia. 12 Participants were excluded if they suffered from epilepsy, severe migraine, or motion sickness. Participants were assigned to one of the three conditions (360IV, 360IV + ET, or control) following a 13 14 pseudo-randomization that formed equivalent groups in terms of age, academic level, and gender proportion. Participants who guessed the purpose of the study were excluded from the analyses. 15 16 17 2.2. Destigmatizing interventions 18 2.2.1. 360IV simulation 19 20 21 The 360IV (available here: ) was originally constructed to assess a set of various 22 psychological processes in a daily-life situation (see details in {Masked for anonymous version} under 23 review). The 360IV lasts three minutes and 13 seconds and was created with a Vuze + 3D-360 VR 24 camera (settings: 8K, HD). The IV presents an internal and external area of a coffee shop with 20 25 actors playing clients and one waitress, who are serving or drinking coffee/alcohol, discussing 26 between themselves, laughing, smoking, and sometimes interacting with the camera with gazes. Participants who watch the video with a VR headset can see the scenario as if they were in the 27 28 camera's place and seated at a table. 29 A soundtrack imitating hallucinations was added to the 360IV (for details, see supplementary

A soundtrack initiating nationations was added to the Soorv (for details, see supplementary
 material, section 1). The soundtrack was constructed in collaboration with two partner patients in order
 to ensure a high degree of realism of the hallucinations. Firstly, typical voice characteristics were
 extracted from the literature [19, 31] as a basis for discussion with the patient partners. Specifically,
 the following seven factors were selected: the voice's gender, clarity (whispering, clear, screaming),

<sup>&</sup>lt;sup>4</sup> Reference: 2021-095

and valence (positive, negative or neutral); content (general comments or messages to the participant);
the direction of the voices (directly speaking to the participant or speaking to each other); intensity
(normal, strong, or normal becoming strong); linguistic complexity (simple words or basic phrases);
and the origin of the sound (coming from a particular side). Based on this, the patient partners were
asked to identify the characteristics of their experiences.

6 Several features were reported as important and were emphasized in the scenario: (1) the 7 valence of the voices (at first, they are positive and then progressively become increasingly negative); 8 (2) the intensity (whispers); and (3) changes in spatial origin (for example, from the front or the back). 9 Secondly, a soundtrack composed of two voices that vary in the seven factors was constructed and 10 inserted onto the 360IV. One of the voices is from a patient who hears voices, and another is from a 11 woman who was coached by the research team. The voices were recorded with a Roland CS-10EM 12 Binaural 3D in-ear microphone, which allows the sound to be spatialized. The whole scenario was then validated by the patient partners. 13

14

15 2.2.2. Empathic task

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The ET was adapted from Kaylanaraman et al. [19] (see supplementary material, section 2). Although other tasks that trigger empathy exist (for examples of these, see Chirico and Gaggioli [23]), the same task was chosen to test the replicability of the neutralizing effect of the ET on social distance observed by these authors. Moreover, this task is easily adapted to remote administration. The task consisted of taking a minute to imagine and write about how a person suffering from schizophrenia feels when they go into a bar and hear voices or see things that others do not hear or see.

23

24 2.2.3. Written description of auditory verbal hallucinations (AVH).

25

Because the students were from different universities and years of study, a description of AVH was provided to all participants in order to provide a common base of familiarity with psychosis and AVH. This written description of AVH included: (1) general information about AVH as experienced in clinical and non-clinical populations and (2) a description of clinical AVH experiences (see supplementary material, section 3). The general information was based on previous work from Larøi and colleagues [32], which highlights the role of negative content in differentiating clinical and nonclinical AVH. The description of clinical AVH experiences is a collection of descriptions given by the

33 voice-hearing patient partner.

- 1
- 2 2.3. Measures 3 4 2.3.1. Empathy 5 6 2.3.1.1. Interpersonal reactivity Index (IRI) [33] 7 8 In order to ensure the equivalence of the groups in terms of dispositional attitude to empathy, 9 the French version of the IRI [34] was used. The IRI consists of 28 items that assess (1) perspective 10 taking (the tendency to spontaneously adopt the psychological point of view of others); (2) fantasy 11 (the tendency to transpose themselves imaginatively into the feelings and actions of fictitious 12 characters in books, movies, and plays); (3) empathic concerns (other-oriented feelings of sympathy and concern for unfortunate others); and (4) personal distress (self-oriented feelings of personal 13 14 anxiety and unease in tense, interpersonal settings). Each item is rated on a 5-point Likert scale (ranging from 1 = "Does not describe me at all" to 5 = "Completely describes me"), giving a total 15 summed score ranging from 7 to 35 for each factor. Internal reliability was calculated with 16 McDonald's omega, which ranged from acceptable to good in the present study ( $\omega^{PT} = 0.68, \omega^{IF} =$ 17 0.73,  $\omega^{\text{EC}} = 0.70$ ,  $\omega^{\text{PD}} = 0.68$ ) and was just slightly below the reliability indices in the original study 18 19 [33].
  - 20

#### 21 2.3.1.2. Situational interpersonal reactivity index (SIRI) [28]

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23 In order to assess the impact of the intervention on empathy towards those who hear voices, a situational empathy tool was used. Following Schutte and Stilinović [28], seven items from the IRI 24 25 [33] that assess dispositional empathy were converted to a specific situational evaluation. The 7 items were divided into two subscales for (1) perspective taking (the tendency to spontaneously adopt the 26 psychological point of view of others; e.g., "I feel like I was in that person's shoes") and (2) empathic 27 28 concerns (other-oriented feelings of sympathy and concern for unfortunate others; e.g., "I felt touched by this person's situation"). Participants were asked to imagine themselves to be in front of a one who 29 30 hears voices and to rate the items using a 5-point Likert scale ranging from 1 ("strongly disagree") to 5 ("strongly agree"). Higher total scores indicate higher levels of situational empathy. For the present 31 study, internal reliability calculated with McDonald's omega was mainly acceptable (i.e.,  $\omega^{\text{EC-pre}} =$ 32 0.72:  $\omega^{\text{PT-pre}} = 0.63$ :  $\omega^{\text{EC-post}} = 0.79$ :  $\omega^{\text{EC-post}} = 0.70$ ) and was slightly below the good internal reliability 33 indices reported in the original study [28]. 34

# 3 4

#### 5 The Social Distance Scale (SDS) was used to assess the participants' preferences for social 6 distance from a person with schizophrenia. The SDS is recognized as one of the most widely used 7 scales in stigma literature [36] and was chosen in order to allow inter-study comparisons. The SDS 8 consists of seven statements (e.g., "I would not mind having a person with schizophrenia as a neighbor"), which are evaluated on a 5-point Likert scale ranging from 1 ("strongly agree" to 5 9 10 ("strongly disagree"). The total score thus ranges from 7 to 35, with higher scores indicating higher desire for social distance. For the present study, internal reliability calculated with McDonald's omega 11 was good ( $\omega^{\text{Pre}} = 0.82$ ; to 0.82; $\omega^{\text{Post}} = 0.89$ ) and is comparable to that of a previous study [37]. 12

13

## 14 *2.3.2.2. Stereotypes towards psychosis (STP)* [38]

2.3.2.1. Social Distance Scale (SDS) [35]

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16 The questionnaire was used to assess explicit stereotypes, especially those associated with 17 people suffering from psychosis. The questionnaire consists of 7 items assessing perceptions about the 18 following: (1) ability to cope with stress, (2) social background, (3) untreatability, (4) dangerousness, 19 (5) intelligence, (6) unpredictability, and (7) creativity. Participants are asked to assess if they agree, 20 disagree, or are unsure using a 3-point scale. The total score thus ranges from 0 to 14, with higher 21 scores indicating stronger agreement with stereotypical beliefs. For the present study, internal reliability calculated with McDonald's omega was poor ( $\omega^{Pre} = 26$ ,  $\omega^{Post} = 0.53$ ) and contrasts with the 22 23 good indices from the original study (ranging from 0.71 to 0.73) [38]. These results suggest that the 8 24 items may assess different facets of negative stereotypes.

25

## 26 2.3.2.3. Knowledge Test of Mental Illness (KT-MI) [39]

27

Implicit stereotypes were assessed in order to reduce the effects of social desirability as much as possible, which was done via the Knowledge Test of Mental Illness. The test has 14 questions and is based on an error-choice approach (that is, no correct response is presented). The questions target the course of illness (e.g., symptoms, etiology, and prognosis) or interpersonal issues (e.g., theft, homeless, and marriage), and participants are asked to choose between two proposals (e.g., true/false; 25%/75%). Each item assesses prejudice (overestimation of bad outcomes) toward people with schizophrenia. The total score ranges from 0 to 14, with higher scores indicating greater prejudice 1 [39]. Test-retest reliability of the original English version ranged from fair to good (r = 0.50, r = 0.70).

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3	2.3.3. Immersion
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5	2.3.3.1. Gatineau Presence Questionnaire (GPQ) [40]
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7	The Gatineau Presence Questionnaire (GPQ) [40] was used to assess the sense of presence
8	experienced during the immersion. The GPQ consists of four items rated on a scale of 0-100 assessing
9	(1) the impression of being there, (2) the extent to which the experience seems real, (3) the awareness
10	of the virtual environment as being artificial, and (4) the feeling of being in the physical office instead
11	of the virtual environment. The four items examine the sense of presence, with higher scores
12	indicating a higher sense of presence. Internal reliability was acceptable ( $\omega = 0.71$ ). Social presence
13	was evaluated with two additional items from Makransky et al. [41] asking participants to rate (5) the
14	feeling of being in the presence of other persons and (6) the feeling that the people in the environment
15	were aware of them. High scores indicate a high sense of social presence. A final item assessed the
16	degree of cyber-sickness induced by the environment.
17	
18	2.4. Procedure
19	
20	The experiment was carried out between May and November 2021. The entire procedure was
21	completed online. The investigator and participants were connected via the Teams platform to provide
22	links to experimental tasks and questionnaires. For the two conditions including an immersion (3601V
23	and 360IV + ET), participants received a Google Cardboard (a low-cost VR headset). The
24	functionality of the participants' Google Cardboard and smartphone was verified by the experimenter
25	before starting the experiment.
26	
27	Insert Fig. 1 about here
20	
28	
29	After providing informed consent, participants were pseudo-randomly assigned to one of the
30	three conditions (360IV, 360IV + ET, or control; see Fig. 1) and completed the following pre-test
31	questionnaires: a demographic questionnaire, IRI (dispositional empathy), KT-MI (implicit stigma),
32	SDS (social distance), STP (stereotypes towards psychosis), and SIRI (situational empathy). Next, all
33	participants read the descriptive information about AVH, and then participants from the 360IV + ET

1 condition only were sent a link with the empathic task and a text box to write their thoughts online.

2 The text boxes were used to make sure that participants carried out the task (supplementary materials,3 section 3b).

4 Once the ET was completed for the 360IV + ET condition and directly after the pre-test questionnaires for the 360IV condition, the experimenter invited the participant to watch the 360IV 5 with Google Cardboard. In order to simulate the overwhelming feelings of AVH, participants were 6 7 instructed to plan a birthday dinner during the immersion (complete instructions are provided in 8 supplementary materials, section 4). The birthday dinner task was chosen because prospective thinking 9 that involves the planning of future events is a common activity of daily life [42]. In addition, it 10 involves cognitive processes that require attentional resources (e.g., working memory and planning), 11 so it may be affected by voice-induced interferences. Finally, this task could be performed at a 12 distance without any interaction with the physical environment.

13 The execution of the task was verified directly after the immersion through a visual analogue scale (VAS) ("On a scale ranging from 0 to 100, please rate the extent to which you were able to 14 15 complete the birthday dinner task"; the results are presented in the supplementary materials, section 16 4b). Immersive properties were then assessed with the GPQ. As the GPQ and the VAS specifically 17 concerned the immersion task, they were not given to the participants in the control group. Finally, all participants completed the post-test questionnaires (SIRI, KT-MI, SDS, and STP) and were asked to 18 19 guess the aim of the study. A response stipulating an influence on empathy or stigmatization through the experiment led to exclusion from the study. Participants from the control condition completed the 20 21 post-test questionnaires directly after having read the description of AVH.

22

#### 23 2.5. Statistical analyses

24

Analyses were carried out using JASP 0.14.1. Group differences for demographic data, pretest empathy, and pre-test stigma and immersive properties were tested with one-way ANOVAs and chi-squared analyses. In addition, as the sample was composed of psychology students who might have different scores of empathies and social distance compared to the general population, comparison-of-means tests were performed. Scores of the samples were compared to those of samples from the general Belgian population from previous studies [43,44].

Firstly, one-way repeated ANOVAs were performed to examine any interaction effects
between the intervention and conditions on situational empathy (SIRI) and stigma (STP, SDS, and KTMI). Next, post-hoc linear contrasts were carried out to identify the conditions where an effect of the

1 intervention was observed. A correction for multiple testing was then applied with the help of the

2 Benjamini–Hochberg procedure [45]. Given the poor levels of internal reliability for the STP indices,

3 Wilcoxon tests were conducted on each item separately.

4 Second, exploratory Pearson's correlations were examined between immersive properties (place presence, social presence, and cybersickness) and the changes between pre- and post-test (delta 5  $= X^{\text{pre-test}} - X^{\text{post-test}}$ ) of empathy and stigma for measures that demonstrated significant changes in the 6 first analyses. Due to multiple testing, a correction was applied with the help of a Benjamini-Hochberg 7 8 procedure [45]. Finally, to explore the empathic processes occurring during the empathic task, the 9 thoughts reported by the participants were briefly examined qualitatively. After an in-depth reading, 10 the texts were coded according to the following criteria: (1) whether the perspective was taken as a 11 first or a third person, (2) whether it included negative feelings towards (a) the voices and (b) social 12 interactions in the context of hearing voices, and (3) coping strategies. The codes were applied separately by the co-first authors and discussed when there was disagreement. 13

14

#### 15 **3. Results**

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## 17 *3.1. Participants*

18

One participant from the 360IV + ET condition guessed the aim of the study and was excluded from any analyses. Equivalence between conditions in terms of age, academic level, and gender proportion was confirmed by a one-way ANOVA on age and two Pearson's chi-squared test on gender and level of education (Table 1). Additional one-way ANOVAs revealed that the three conditions were also comparable in terms of pre-test dispositional and situational empathy (IRI, SIRI), pre-test stigma (KT-MI, STP, SDS), and immersive properties (GPQ, VAS) (Table 2).

25 Regarding the representativeness of the sample compared to others issued from general population, scores of dispositional empathy (IRI) and social distance (SDS) were gathered into one 26 27 total sample as the three conditions were equivalent at baseline. Comparison of mean tests revealed 28 that for all subscales (perspective taking, fantasy, empathic concern, and personal distress), the scores 29 for psychology students were significantly higher compared to the general population (all p < 0.05). Similarly, SDS levels of the present sample was significantly lower as compared with Belgian 30 paramedical students [44] (p < 0.05) (see supplemental material, section 5). Finally, concerning 31 32 immersive properties, t-tests for independent samples revealed no significant differences between both experimental conditions regarding the GPQ and the VAS in terms of the birthday dinner task. This 33 suggests that participants were equally immersed in both experimental conditions. 34

#### 2 *3.2. Simulation intervention effect*

3

4 One-way repeated ANOVAs (Table 3) were conducted on situational empathy (SIRI) and 5 stigma (KT-MI, STP, SDS) to examine the intervention effect across the three groups. Regarding 6 empathy, the results revealed a small significant interaction between the intervention and condition on the SIRI [F(2, 117) = 5.58; p = 0.005;  $\omega^2 = 0.02^5$ ]. In particular, post-hoc contrast analyses revealed 7 8 significant and medium increases of empathy in participants from the 360IV condition [t(117) = 3.46;9  $p < 0.001; d = 0.67^{6}$  and the 360IV + ET condition [t(117) = 4.49; p < 0.001; d = 0.77], but not for the control condition [t(117) = -0.15; p = 0.88; d = 0.30]. The results were similar when the two SIRI 10 subscales (empathic concern and perspective taking) were taken separately. These results suggest that 11 participants experienced an increase of situational empathy after both interventions that included the 12 13 360IV, while participants from the control group did not. 14 Regarding measures of stigma, the results revealed no interaction effects of the intervention on 15 the SDS, STP, and KT-MI (Table 3). As specific hypotheses were stated a priori for each condition, 16 post-hoc contrast analyses were carried out. When applying post hoc contrast analyses, the results revealed significant and large increases of STP after the intervention in all conditions, including the 17 360IV [t(117) = 7.42; p < 0.001; d = 1.29], 360IV + ET [t(117) = 6.92; p < 0.001; d = 0.97], and 18 control [t(117) = 7.86; p < 0.001; d = 1.03]. Analyses carried out on each item revealed only one 19 20 significant difference for the sixth item of the 360IV condition. However, the difference did not remain 21 significant after Benjamini-Hochberg correction (see supplementary materials, section 6). No 22 significant results were found for the KT-MI or the SDS. Taken together, these results suggest that 23 participants from all conditions, including the control condition, experienced an increase of explicit 24 stereotypes (STP), but not an increase of implicit stereotypes (KT-MI) or social distance (SDS).

25

#### 26 3.3. Impact of immersive properties on empathy and stigma

- 27
- 28 The relationship between the change of empathy and stigma (delta =  $X^{\text{pre-test}} X^{\text{post-test}}$ ) and the 29 sense of place presence, social presence, and cybersickness were examined using exploratory

<sup>&</sup>lt;sup>5</sup> Field [61] suggested that  $\omega^2 = 0.01$  represents a small effect size;  $\omega^2 = 0.06$  a medium one and 0.14 a large effect size.

<sup>&</sup>lt;sup>6</sup> Cohen (1992) [60] suggested that d = 0.2 should be considered as a small effect size, while d = 0.5 represents a medium effect size and d = 0.8 a large effect size.

- Pearson's correlations. The results related to the change of SIRI revealed one significant positive correlation for the score of social presence (r = 0.37; p < 0.001), but not for sense of presence (r = 0.19; p = 0.083). The results revealed no significant correlations between the change of STP and immersive properties. These results suggest that higher senses of place presence and social presence during the immersion were significantly associated with a higher increase of empathy but were not related to an increase of explicit stereotypes.
- 7

#### 8 *3.4. Qualitative content of the empathic task*

9

10 Within a minute, the participants wrote down their thoughts using 18 to 149 words. The complete transcriptions with codes can be retrieved in section 3b in the supplementary materials. Most 11 of them (29/41) adopted a first-person perspective, while the others adopted a third-person perspective 12 13 (a person suffering from schizophrenia or an impersonal perspective). The participants reported a variety of negative feelings associated with the voices themselves (32/40) (e.g., anxiety, stress, anger, 14 15 being confused or overwhelmed, loosing self-esteem) or with social interactions in the context of hearing voices (19/41) (e.g., feeling ashamed, inferior, or observed; being afraid to be seen as mad). 16 17 Finally, participants reported a variety of coping strategies (23/41) (e.g., trying to concentrate on one 18 aspect of the situation, isolating oneself).

#### 19 4. Discussion

#### 20

21 The aim of present study was to examine the effect of a remotely administered 360IV SI on 22 empathy and stigma in a population of psychology students. To the best of our knowledge, the 23 utilization of a 360IV as a SI is reported for the first time in the present study. Overall, the study's 24 hypotheses were only partially supported. While the results confirmed an increase of empathy after exposure to both 360IV conditions, mixed results appeared regarding stigma. In particular, all 25 26 conditions, including the control condition, were associated with an increase of explicit stereotypes, 27 and no change was observed regarding social distance for any of the three conditions. Taken together, 28 these results are in line with current SI studies, which reveal consistent findings regarding empathy but 29 reveal inconsistent findings concerning stigma [10,11].

Beginning with the increase of empathy, the results from the present study are in accordance with previous SI studies using auditory [12] or VR [18,19] SI and confirm the ability of a 360IV SI to elicit empathy. Similar to the study by Kalyanaraman et al., [19] a short-duration immersion (2.30 minutes) was sufficient to produce effects on students' degree of empathy. Although comparisons should be carried out with caution due to differences in questionnaires and methodologies used across studies, differences in effect sizes across devices are worth considering. More precisely, the effect sizes reported with auditory [12], VR [18,19], and 360IV SIs were small (d = 0.34), large ( $\omega^2 = 0.21$ and d = 2.57), and medium (d ranging from 0.57 to 0.78), respectively, suggesting good immersive experiences in eliciting empathy, particularly for VR.

5 This hypothesis is in agreement with several authors suggesting that multi-sensoriality 6 facilitates the perspective-taking process of empathy [8]. However, further studies are needed to 7 precisely compare the effect of the three technologies. As a result, the use of remotely and low-cost 8 360IV could be presented as combining the respective advantages of auditory and VR SI of being 9 easily and largely disseminated and highly eliciting due to multi-sensoriality. This is particularly 10 notable in societal contexts such as pandemic periods, in which social contacts had to be reduced.

Eliciting empathy has been proposed as a promising approach to reduce stigma [8, 9]. 11 12 However, the present results suggest that this relationship may be not as simple. Beginning with the 13 desire for social distance (the second measure of stigma), the results indicate the absence of change in 14 all three conditions, which was unexpected and contrasted with the three previous SI studies using 15 either headphones or VR [14, 19]. Regarding stereotypes, an increase of explicit (STP) but not implicit 16 (KT-MI) stereotypes was observed in all three conditions. Compared to the increase in attitudes 17 reported in previous VR studies [18,19], this increase was also unexpected. Such an increase should be 18 interpreted with caution due to the weak internal consistency levels of the STP (McDonalds' omega = 19 0.26 at pre-test and 0.53 at post-test). Given the lack of acceptable levels of internal consistency of the 20 STP and the apparent multidimensionality of the items, analyses were then performed on each item to 21 understand the nature of this increase. These analyses did not reveal any significant changes after the 22 application of Benjamini-Hochberg correction, thus suggesting that the increases observed in all three 23 conditions are not due to one particular dimension.

24 Nevertheless, when looking at studies assessing the effect of SI on stereotypes in other 25 stigmatized populations (those who are elderly, dyslexic, and overweight), a similar increase in 26 stereotypes and negative attitude appeared [46–48]. One main hypothesis for these negative changes 27 relies on the possibly increased awareness of the limitations and difficulties caused by the disability 28 [46]. In addition, due the short duration of the SI, this increase of awareness did not take into account the coping mechanisms acquired by people suffering from a disability at long term [48]. The addition 29 30 of these two components (awareness of limitations and lack of knowledge about coping strategies) 31 might actually strengthen the stereotypes, which could explain the observed increase.

The fact that the STP increased in all conditions, including the control condition, suggests that the written description of AVH alone was potentially sufficient to increase the negative beliefs captured by the STP. However, this relationship between the written description and negative beliefs remains hypothetical due to the absence of a condition without the written description. The written description was similar to information usually provided to students during lectures in traditional
psychology classes. This emphasizes the importance of how information is communicated to students
in order to avoid increasing stereotypes during university lectures. For instance, recent systematic
reviews [49,50] revealed that endorsing biogenetic causal beliefs about a variety of psychopathologies
was associated with increased stigma and negative attitudes.

6 It should also be noted that the addition of an ET had no particular effect on participants' 7 scores, which did not replicate the results of Kalyanaraman et al. [19]. The fact that a significant 8 proportion of participants adopted a third-person perspective during this ET could be one element in 9 explaining its lack of effect. Indeed, this third-person perspective could maintain a social distance. In 10 addition, some of the feelings described in this task (e.g., fear of being seen as a fool) could illustrate 11 the activation of stereotypes before immersion. Therefore, the positive impact of the ET on social 12 distance and stereotypes remains to be replicated, and the conditions for this positive impact need to 13 be investigated further.

With regard to the STP and the lack of adequate internal consistency, this result contrasts with 14 15 the original study [38]. One possible explanation for this could be the change of stereotype contents 16 over time in the population (from 2003 to 2022). Accordingly, beliefs related to dangerousness and 17 unpredictability toward psychosis have been found to evolve during the first decade of the 21<sup>st</sup> century 18 [51]. This evolution could be responsible for a weakening of correlations between items. Indeed, an 19 exploratory matrix correlation between the STP items revealed that only the two pairs of items (items 20 1 and 6 and items 5 7) were significantly associated. For future studies, the Opening Minds Scale for 21 Health Care Providers [52] may represent an alternative to the STP. This scale assesses three facets of 22 stigma (attitudes, social distance, and disclosure) towards people with mental illness and has 23 satisfactory internal consistency indices (ranging from 0.74 to 79 for the general scale).

24 Finally, analyses of immersive properties revealed that changes in empathy correlated 25 significantly and positively with the sense of social presence. Although this relationship requires 26 experimental designs to infer causalities, it suggests the importance of considering the active factors 27 that are able to trigger illusions of social presence when constructing 360IVs. For instance, the realism 28 and the simulation of basic social interactions (e.g., eye contact) have been suggested to enhance both illusions of presence and illusions of social presence [53–55]. However, further studies are needed to 29 30 elucidate the precise component of immersive material leading to optimistic empathic responses. One 31 interesting but very poorly investigated illusion concerns the sense of embodiment-that is, the illusion of being incorporated into a virtual body [56–58]. This type of illusion has been reproduced in 32 33 360IV [58] and should be considered as particularly promising regarding empathy and perspective-34 taking processes.

35

In summary, when compared to literature in the field, several observations can be raised. First,

1 similarly to our results, an increase of empathy is observed after SI, either in the context with

- 2 immersive [18,19] or non-immersive experiences [12] and regardless of the type of measure.
- 3 Unfortunately, several adverse effects were also observed, with results still lacking consistency. In the

4 present study, an increase of stereotypes was observed, whereas no difference [13] and even more

5 improvements [18,19] were previously reported. Regarding the two studies showing improvement, the

6 measures consisted of self-reported scales tailored from other areas of stigma for the purpose of the

7 study [18,19], while the other did not report its measures [13]. Regarding social distance, no change

8 was observed in the present study, whereas in previous immersive and non-immersive studies [13, 19],

9 an increase in social distance willingness has been reported after the SI [14]. These studies measured

10 social distance with the help of either standard self-reported measures or self-reported measures based

11 on a clinical situation.

12 In conclusion, regardless of the type of design and the type of self-reported measures used, the overall results showed (1) an increase in empathy but (2) a deleterious effect on either the stereotype 13 14 measures or the social distance desire measures. Overall, these findings have important theoretical and 15 practical implications regarding destigmatization interventions. In terms of theoretical implications, they highlight the importance of better understanding the processes mediating or moderating the 16 relationship between empathy and stigma. In terms of practical implications, the present results likely 17 18 indicate the need to integrate SI into more comprehensive teaching strategies including information, 19 contact, or testimonies. Such an approach has recently been adopted in a pre-post study [59] that combined a SI with a presentation of an individual diagnosed with schizophrenia (contact 20 21 intervention) for pharmaceutical students. This combination had a significant positive effect on the 22 different facets of stigma including attitude, disclosure, and social distance.

The present study had several limitations that are worth mentioning. First, similar to previous studies, this study only included self-reported measures, which prevents us from drawing any conclusions regarding the actual impact of the devices on participants' behaviors (and more precisely empathic communication) toward people suffering from AVH. Indeed, there is a lack of studies assessing the amount of change needed on the scales assessing stereotypes (STP) and in empathy (SIRI) to allow the observation of an impact in actual practice. Further studies should thus address this issue and consequently the increase observed in the present study should be interpreted with caution.

We suggest that a more thorough evaluation of the effects of SI is needed. In addition to selfreported measures, this comprehensive assessment should include objective assessments of empathic communication, as well as patients' assessment of MHP empathy in the relationship. These studies would be valuable given the promising potential of SI via 360IV. Indeed, this methodology presents many advantages: it can be developed with few technical skills and represents a cost-effective possibility of eliciting long-distance learning to a large group of students. Therefore, 360IV could be

- an effective pedagogical tool to be used in order to elicit empathy, albeit not before the mixed and
   unclear results regarding stigma are better understood.
- Another limitation is related to the absence of a strict control condition. Indeed, in the present study, participants in the control condition had to read a short information notice regarding AVH, which could have had an impact on our results, particularly on the increase of stereotypes. In parallel, this choice was motivated by the intention of providing all participants with a common ground of information on psychosis and AVH. Indeed, since the students came from different universities as well as different years of study, it was not feasible to control their prior familiarity with AVH.

9 This leads to the third limit of the present study: the level of exposure or training of participants with psychosis or AVH was unknown. The description of AVH aimed to compensate for 10 this limit, but it is likely that differences remained. Finally, the present study only included psychology 11 12 students as potential MHPs being educated. As it was confirmed in our statistical analyses, this population may have different empathic and stigma sensitivities compared to other MHP groups (e.g., 13 14 physicians, pharmacists, and nurses). To the best of our knowledge, little is known about whether such 15 interventions have a greater benefit on MHPs during their initial training or when they are already 16 practicing. Therefore, studies that include other MHP groups are needed.

17

#### 18 5. Conclusion

19

This study adds two main innovations to current knowledge. First, the immersive technology used in this study is 360IV, whereas all other studies have used VR to the best of our knowledge (e.g., [18,19]). Second, our results suggested that simulation can elicit empathy but provided mixed and unclear results regarding stigma. We suggest that simulation should be followed by contact with a patient partner who could answer any questions that participants might have after their (immersive) AVH experience. The combination of both interventions could provide better results and deserves to be examined in future studies.

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### **Tables and figures**



Figure 1. Schematic representation of the procedure

aims guessed : n = 1

*Note.* IRI = Interpersonal Reactivity Index, KT-MI = Knowledge Test of Mental Illness; SDS = Social Distance Scale, STP = Stereotypes Towards Psychosis, SIRI = Situational Interpersonal Reactivity Index, GPQ = Gatineau Presence Questionnaire.

Tahle	1	Demo	oran	hic	data
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	<b>Controls</b> n = 40	<b>360IV</b> n = 39	360IV + ET $n = 41$		
	Mean (SD)	Mean (SD)	Mean <i>(SD)</i>	F/Chi <sup>2</sup>	р
Age - Mean (SD)	23.13 (4.75)	22.93 (3.68)	22.95 (2.85)	0.03	0.968
<b>Gender -</b> <i>n</i> (%)				2.88	0.578
Men	5 (12.5)	8 (20.51)	4 (9.76)		
Women	34 (85)	31 (79.49)	36 (87.81)		
Not specified	1 (2.5)	0 (0)	1 (2.44)		
Level of study - <i>n</i> (%)				2.64	0.619
Bachelor	21 (52.5)	18 (46.15)	20 (48.78)		
Master	17 (42.5)	21 (53.85)	19 (46.34)		
Post-master	2 (5)	0 (0)	2 (4.88)		
University - n (%)				3.82	0.43
ULiege	34 (85)	30 (76.92)	30 (73.17)		
UCLouvain	0 (0)	1 (2.56)	0 (0)		
ULB	6 (15)	8 (20.51)	11 (26.83)		

Table 2. Mean and equivalence of groups at T1								
		Control	3	360IV	3601	V + ET		
		n = 40	ľ	n = 39	n = 41			
	Pre	Post	Pre	Post	Pre	Post		
	Mean (SD)	Mean (SD)	Mean (SD)	Mean (SD)	Mean (SD)	Mean (SD)		
SIRI	18.9 (4.19)	18.7 (5.03)	19.31 (3.76)	21.62 (3.86)	17.52 (5.01)	20.29 (3.98)		
EC	10.93 (2.95)	10.8 (3.45)	11.21 (2.46)	12.64 (2.63)	10.17 (3.59)	11.68 (2.81)		
PT	7.98 (1.93)	7.9 (2.37)	8.10 (2.19)	8.97 (1.87)	7.24 (2.03)	8.61 (2.06)		
STP	3 (1.59)	5.3 (1.86)	2.87 (1.82)	5.08 (2.45)	3 (1.9)	5.07 (1.89)		
KTMI	4.63 (2.6)	4.93 (2.72)	5.67 (2.68)	6.18 (2.67)	5 (2.23)	5.59 (2.01)		
Social distance	15.43 (3.43)	15.63 (4.26)	15.59 (4.64)	15.85 (6.00)	15.15 (5.32)	15.76 (4.69)		
IRI								
Fantasy	19.35 (4.55)	-	19.69 (5.49)	-	17.76 (4.61)	-		
PT	20.65 (4.45)	-	21.44 (4.06)	-	19.66 (4.64)	-		
EC	22.35 (4.46)	-	22.85 (3.5)	-	21.15 (3.46)	-		
Personal distress	13.00 (5.16)	-	12.72 (4.57)	-	13.05 (5.62)	-		
Immersive properties								
Presence	-	-	-	17.33 (7.59)	-	20.32 (6.73)		
Co-presence	-	-	-	8.97 (5.13)	-	9.63 (4.46)		
Cybersickness	-	-	-	2.90 (3.19)	-	3.34 (3.35)		
Birthday dinner task	-	-	-	49.28 (28.11)	-	47.32 (30.49)		

Table 3. Repeated measur	re ANOVAs a	nd contrast a	nalyses						
	Repea	ited measure	ANOVAs			Contra	asts		
				Control $n = 39$		360IV n = 39		360IV + ET $n = 41$	
	F	р	Eta square	t	р	t	р	t	р
Situational empathy									
Time*condition	6.27	0.003	0,02	-0.31	0.76	3.48	<.001	4.45	<.001
Empathic concern									
Time*condition	4.94	0.009	0.02	-0.3	0.76	3.41	<.001	3.68	<.001
Perspective taking									
Time*condition	4.83	0.01	0.02	-0.22	0.82	2.57	0.01	4.13	<.001
Stereotypes STP									
Time*condition	0.15	0.86	5.51E-04	7.76	<.001	7.34	<.001	7.08	<.001
KTMI									
Time*condition	0.18	0.83	5.81E-04	0.87	0.38	1.46	0.14	1.71	0.09
Social distance									
Time*condition	0.09	0.91	3.17E-04	0.28	0.78	0.34	0.72	0.85	0.39

Note. Bold characters indicate p-values that remain significant after applying a Benjamini-Hochberg correction for multiple comparisons