

1 **Factors Influencing Residential Water Consumption in Wallonia, Belgium**

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8 **Abstract**

9 Studies on residential water determinants often considered a limited number of possible factors
10 due to lacking data, especially at micro-levels. This study aims to address the simultaneous
11 effects of (1) household characteristics, (2) alternative sources of water, (3) dwelling properties,
12 (4) water appliances, (5) attitudes, and (6) urban form on household water use in Wallonia
13 (Belgium). Results emphasize the importance of household characteristics, use of alternative
14 water sources, and dwelling properties. When compared to these variables, the influence of
15 urban density appears very limited. Accordingly, the often-observed location factors are mainly
16 related to the shared household characteristics, such as composition, income, lot area, or the
17 practice of using rainwater.

18 **Keywords:** residential water demand; households; spatial variability

19 **1 Introduction**

20 Measuring and, more importantly, accurately forecasting demand have become essential than
21 ever for water utilities and city planners to ensure financial, ecological, and social
22 sustainability. Even in temperate regions such as Wallonia (Belgium), where water shortage is
23 often not a problem, understanding the trends and drivers in water use is still crucial. Since

24 1996, despite the rise in both the numbers of connections and population, the total potable water
25 sold in various municipalities in Wallonia has declined continually, with an average rate of
26 - 0.9% a year (Westhoff and Dewals, 2015). Efficient water use technologies, active
27 conservation programs, and changes in people's perceptions and behavior are among the
28 commonly identified drivers behind this phenomenon (Franczyk and Chang, 2009). Besides
29 the undisputable conservation benefit, water utilities' revenue is declining due to this trend,
30 while infrastructure repair and replacement costs still must be met (Beecher and Chesnutt,
31 2012). Meeting the cost while still encouraging conservation efforts and maintaining water
32 accessibility for everyone is a conundrum question for both utilities and policymakers. Hence,
33 accurate water demand prediction based on location- or country-specific knowledge of water
34 use determinants would be the first step in solving this question (Bich-Ngoc and Teller, 2018).

35 In recent years, the literature on water demand has included several potential factors such as
36 economic, sociodemographic, physical properties, technological, climatic, and spatial drivers
37 (Bich-Ngoc and Teller, 2018; House-Peters and Chang, 2011). All these determinants produce
38 a very complex picture with many possible interrelationships and feedback loops. Lack of data,
39 especially at the household level, is often the main challenge for researchers to study all these
40 variables simultaneously (House-Peters and Chang, 2011). The choice of explanatory variables
41 for water demand is highly subjective to forecast horizons and study locations. Seasonal
42 variables such as rainfall and temperature often influence short-to-medium water use
43 (Maidment et al., 1985; Wong et al., 2010). However, socio-economic factors, climate, and
44 land-use changes show significant power in predicting long-term demand (Donkor et al., 2014;
45 Polebitski et al., 2011).

46 Another factor influencing water use that has recently gained more and more attention in the
47 literature is the spatial effect (Bich-Ngoc and Teller, 2018). Wentz and Gober (2007) suggested
48 that households tend to consume water at a comparable level to their neighbors, irrespective of

49 their demographic and economic characteristics. Additionally, using the metropolitan area of
50 Barcelona as a case study, March and Saurí (2010) linked regions having high net population
51 density with lower average water consumption; while Kulinkina et al. (2016) found a positive
52 association between distances (m) to the nearest alternative water source and piped water
53 consumption in their study in Ghana. Despite the increasing number of papers including spatial
54 variables as an explanatory factor for residential water demand, these studies often employed
55 data at aggregated spatial levels such as multi-family residential buildings (Kontokosta and
56 Jain, 2015), census tracts (Polebitski and Palmer, 2010), and counties (Franczyk and Chang,
57 2009). This common practice innately neglects the spatial variability resulting from natural and
58 social processes among individual users. Hence, random- and mixed-effects models have been
59 considered in several studies to analyze both the within variations of water use among
60 households in the same spatial entity and the between spatial units variations (Duerr et al.,
61 2018; Mini et al., 2015). While better capturing the household-level variation, only a limited
62 number of covariates were included in these studies due to the lack of data at the same detail
63 level.

64 By combining actual water consumption with questionnaire data containing potential
65 explanatory factors at the household level of more than 2,000 households in Wallonia, this
66 study aims to answer the following research questions: (1) What are the determinants of
67 residential water consumption in Wallonia? (2) Whether the spatial variation of water
68 consumption exists beyond these predictors? Furthermore, if yes, (3) what are the possible
69 explanations for spatial variability in water use in Wallonia?

70 **2 Methods**

71 *2.1 Data collection and processing*

72 *2.1.1 Study region*

73 Wallonia is the predominantly French-speaking region of Belgium, which comprises 55% of
74 Belgium's physical territory and around 32% of its population. The Walloon population mainly
75 concentrates in the northern areas following the 19th-century industrial axis, running from east
76 (Liege) to west (Mons). Administratively, the region consists of 20 administrative
77 arrondissements dividing into 262 municipalities. Wallonia, as well as Belgium as a whole, has
78 an oceanic temperate climate that generally features mild summers and cool winters. Although
79 Wallonia has a typically reliable and constant precipitation level throughout the entire year,
80 together with a large part of Europe, the region recently experienced anomalous droughts in
81 the summers of 2018 and 2019 (Buras et al., 2020).

82 The region has been the water reservoir of Belgium, with a long history of water export to the
83 Brussels-Capital and Flemish regions. Even though aquifer accounts for 75% to 84% of total
84 distribution water, the water exploitation index plus (WEI+) of Wallonia is often less than 8%,
85 i.e., water is not scarce in Wallonia (European Environment Agency, 2019). Water production
86 and distribution in Wallonia are provided entirely by public companies brought together by the
87 Professional Union of Public Water Cycle Operators (Aquawal). The average water
88 consumption in Wallonia reported for 2016 was 118.6 L per inhabitant per day. However, when
89 only residential use was considered, the average consumption was estimated at around 90 L
90 per inhabitant per day (Aquawal, 2017). With this level of consumption, Wallonia is among
91 the regions with the lowest residential water consumption in Europe (EurEau, 2017). Similar
92 to most places in the developed world, Wallonia is currently experiencing a constant decline in
93 water consumption, which can be up to 2% per year in some municipalities, in both terms of
94 total and per capita consumptions (Vallès-Casas et al., 2017; Westhoff and Dewals, 2015).

95 Following the European principles of full-cost recovery, a single water tariff structure
96 (Appendix A), which covers the cost of both water production and sanitation, is imposed for
97 all Wallonia families. Despite a recent rise in water tariff, in 2014, the annual water cost for a
98 family in Wallonia is averaged at about EUR 380, which is around the median of European
99 countries and, in most cases, accounts for less than 3% of household disposable income
100 (Aquawal and CEHD, 2015; EurEau, 2017).

101 2.1.2 *Utility survey*

102 Predictors of water consumption at the household level employed in this study were obtained
103 from the Water and Energy Utilization Survey data in the Household and Cost 2015 (Utility
104 Survey in short). It was carried out by Aquawal (The Union of Public Water Cycle Operators)
105 and CEHD (Centre d'Etudes en Habitat Durable de Wallonie) in two waves in early 2015. A
106 database with meter identifications and addresses of 1.5 million households was created using
107 customer databases of all major water providers in Wallonia. In the first wave, 15,000 homes
108 were randomly selected from the database and contacted by post-mail. The contacted
109 households could complete the survey either by Paper and Pencil (with pre-stamped envelope)
110 or Computer Assisted Web. Due to a high number of non-responses, a second wave was carried
111 out at the end of April 2015 by sending the same questionnaires to another randomly selected
112 15,000 households in the region with an addition of phone survey mode. The representativeness
113 of the final 2,763 obtained responses was checked using the Walloon population's actual
114 distributions by province, reference person's age, housing tenure, and dwelling type and age.
115 Post-stratification weights were then calculated and employed in all later analyses to correct
116 for sampling bias. Doubled and uncompleted responses (abandoning before question number
117 10) were eliminated. Households who also used distribution water for professional purposes at
118 home were excluded.

119 The Utility Survey contained a broad range of questions about water and energy consumption,
120 dwelling characteristics, household composition, water use devices, and consumption habits
121 and preferences. After removing the variables with a high proportion of missing, 48 potential
122 explanatory factors were identified and classified into five groups: (1) household
123 characteristics, (2) alternative sources of water, (3) dwelling properties, (4) water appliances,
124 and (5) attitudes (Bich-Ngoc and Teller, 2018). Since cross-sectional data were used in this
125 study, commonly studied variables such as price (Marzano et al., 2018), air temperature, and
126 rainfall (Gato et al., 2007) were excluded because they have modest or no variation during the
127 study period. A complete list of considered variables and summary statistics is included in
128 Appendix B and discussed further in 3.1.

129 Information regarding household characteristics obtained from the survey includes the number
130 of inhabitants and their ages; reported household income (nine categories); reference person's
131 gender, job, and educational level; water affordability (annual water bills as a percentage of
132 reported income); and whether the family had difficulties in paying their water bill or received
133 support from the Social Water Fund (Fonds Social de l'Eau). Since several previous studies
134 suggested that the amount of consumed water depends on the age of inhabitants (Nauges and
135 Whittington, 2009), instead of the total number of members in each household, we considered
136 the number of children (< 14 years old) and the number of adults (≥ 14 years old). The number
137 of adults was recentered at the value one so that the intercepts of regression models can
138 represent the average consumption of single-member households. Additionally, coefficients
139 were used to adjust for the duration they stayed in the studied dwelling per week. As for
140 income, to better represent the buying power of the participated households, income per
141 equivalent adult was used instead of household income. This variable was calculated using the
142 mid-points of recorded household income categories and the OECD-modified equivalence
143 scales. Per capita income was then categorized as precarious-, modest-, average-, and higher-

144 income using the cut-off values suggested by the Walloon Housing Association (Société
145 Wallonne du Lodgement) with average-income as the reference level.

146 Information regarding alternative water sources was obtained by asking the respondents to
147 indicate whether they use any alternative sources (well, rainwater, bottled water, and others)
148 for a specific purpose such as drinking or cooking, toilet flushing, garden irrigation, pool
149 filling. The survey provided a total of 48 binary variables (4 alternative sources \times 12 purposes).
150 New nominal variables were created with four levels (no use, use for indoor purposes only, use
151 for outdoor purposes only, and use for both indoor and outdoor purposes) for each type of
152 alternative water source to reduce the number of dimensions in later analyses. "No use for any
153 purposes" was chosen as the reference level for all the alternative water source variables.

154 Examples of dwelling property variables are year built, housing tenure, dwelling type, living
155 area, number of rooms, and the presence of (a) bathtub(s), garden(s), or pool(s). The living area
156 was scaled to have zero mean and unit variance. The presence of a garden was derived from
157 whether the households used water for irrigation purposes. Two binary variables for the
158 presence of (a) permanent pool(s) and inflatable pool(s) were considered.

159 As for water appliances, both water use appliances (washing machine, dishwasher) and water-
160 saving appliances (water-efficient toilet, low-flow showerhead) were considered. The
161 households were asked whether they had these appliances and whether they had recently
162 replaced them after 2009. Hence a total of eight binary variables were included in the analysis.
163 No house visits or home water audits were carried out.

164 The survey only provided limited information regarding people's attitudes toward water use.
165 Two variables were included in this study to represent people's attitudes indirectly. The first
166 one is people's confidence in tap water quality recorded in six categories (confident, rather
167 confident, neither confident nor suspicious, rather suspicious, suspicious, and no opinion). The

168 second one is whether the water bill depends on the usage volume or not because some families
169 rent their dwellings from the private sector and pay for water through their landlords.

170 2.1.3 *Urban form*

171 Besides household-level determinants, the effect of urban form was addressed by population
172 and building densities. Since most municipalities consist of a populated central urban area and
173 low-density suburbs, both densities were calculated at the statistical-unit level, corresponding
174 to neighborhoods in urban areas or large depopulated zones in rural areas. There are 9,876
175 statistical units whose areas range from 1.3 ha to 5,834 ha in Wallonia. The gross population
176 density was calculated by the total registered population per square kilometer. Building density
177 was defined by the percentage of area covered by buildings in each statistical unit. Raw data
178 regarding total population, total area, and cadastral maps for all statistical units were obtained
179 from the Belgian Statistical Office¹ and Federal Public Service Finance² websites. Provided
180 addresses of participating households in the Utility Survey were used for mapping and
181 connecting with data at other spatial aggregation levels.

182 2.1.4 *Water consumption*

183 Our dependent variable is the water consumption (m³) in 2014 recorded by water utilities at
184 the household level. However, different households recorded their meter at different moments
185 during the year. Hence, to standardize the data, we assumed an average daily water use during

¹ <https://statbel.fgov.be/en/open-data?category=209>

² <https://finances.belgium.be/fr/particuliers/habitation/cadastre/plan-cadastral/lambert-72>

186 each recording period (e.g., March 2013 – March 2014 and March 2014 – March 2015). These
187 numbers will then be multiplied by the respective actual number of days belonging to 2014 to
188 estimate the total consumption of 2014. This method was adapted from Ghavidelfar et al.
189 (2017). Extreme value removal was based on expert advice ($> 300 \text{ m}^3/\text{year}$) and outlier
190 analyses (further discussed in 2.2). Water meters' identifications were used to connect the
191 previously described survey data and recorded household water consumption in 2014.

192 2.2 *Multiple regression*

193 A vast number of possible covariates in the Utility Survey dataset increase the variable
194 selection process's difficulty and the risk of multicollinearity due to correlation among
195 explanatory variables. Hence, a parsimonious and well-performing linear regression model was
196 first developed to provide a baseline for the more complex ones with spatial regressors to
197 follow. Both categorical and continuous covariates were considered in the model $y_k = \mathbf{x}_k^T \boldsymbol{\beta} +$
198 ε_k , where y_k is the total water use of household k in 2014, \mathbf{x}_k is the vector of considered
199 household-specific factors and their possible polynomial and interaction terms, $\boldsymbol{\beta}$ is the vector
200 of regression coefficients, and ε_k is the error terms. In this study, a core model including
201 explanatory factors with a high level of consensus in the literature was first fitted (Bich-Ngoc
202 and Teller, 2018). Partial residual plots were used to identify other important factors and their
203 possible relation with household water consumption. Variables were only added to the model
204 if they significantly improved the model's goodness of fit (p-value of likelihood ratio test $<$
205 0.05). Competitive models were then assessed using k -fold cross-validation (with $k = 100$).
206 Mean squared prediction errors (MSPE) from each run were averaged to produce a single
207 estimate for each model. The final model is the model with the highest predictive power, i.e.,
208 the smallest MSPE. The potential of adding or removing several variables at once was also
209 tested using Likelihood-ratio tests. Outliers or influential observations were identified using

210 MM Estimation and several single-case diagnostics such as DFFITS, DFBETAS, and Cook's
211 distance (Ayinde et al., 2015). Variance inflation factor (VIF) and standardized residual plots
212 were used to check for violations of regression assumptions.

213 2.3 *Spatial variation analyses*

214 Two approaches, namely fixed effects regression with spatial predictors and mixed-effects
215 regression with spatial random intercepts, were employed to study the spatial patterns of water
216 consumption. The final baseline model resulted from the previous analysis was updated with
217 spatially varying factors such as population or building density. The model equation becomes
218 $y_{jk} = \mathbf{x}_{jk}^T \boldsymbol{\beta} + \beta_1 d_j + \beta_2 d_j^2 + \varepsilon_{jk}$ with d_j is either population density or building density of
219 statistical unit j , while β_1 and β_2 are respectively regression coefficients of linear and quadratic
220 terms. These models assume that the spatial pattern of water use depends on the variation in
221 densities. Additionally, random intercept at the municipality level (u_i) was added (Verbeke
222 and Molenberghs, 2009) to capture the effects of other possible unobserved spatially varying
223 factors and allow different base water consumptions for different municipalities. The model
224 formula is then $Y_{ijk} = \mathbf{x}_{ijk}^T \boldsymbol{\beta} + \beta_1 d_{ij} + \beta_2 d_{ij}^2 + u_i + \varepsilon_{ijk}$. Random effects u_i , which can also
225 be interpreted as municipality-specific deviance from the global mean of water use, is assumed
226 to follow a normal distribution $N(0, \sigma_u^2)$. This model also assumes that the effects of
227 household-specific predictors \mathbf{x}_{ijk} on water consumption remain constant from one
228 municipality to another.

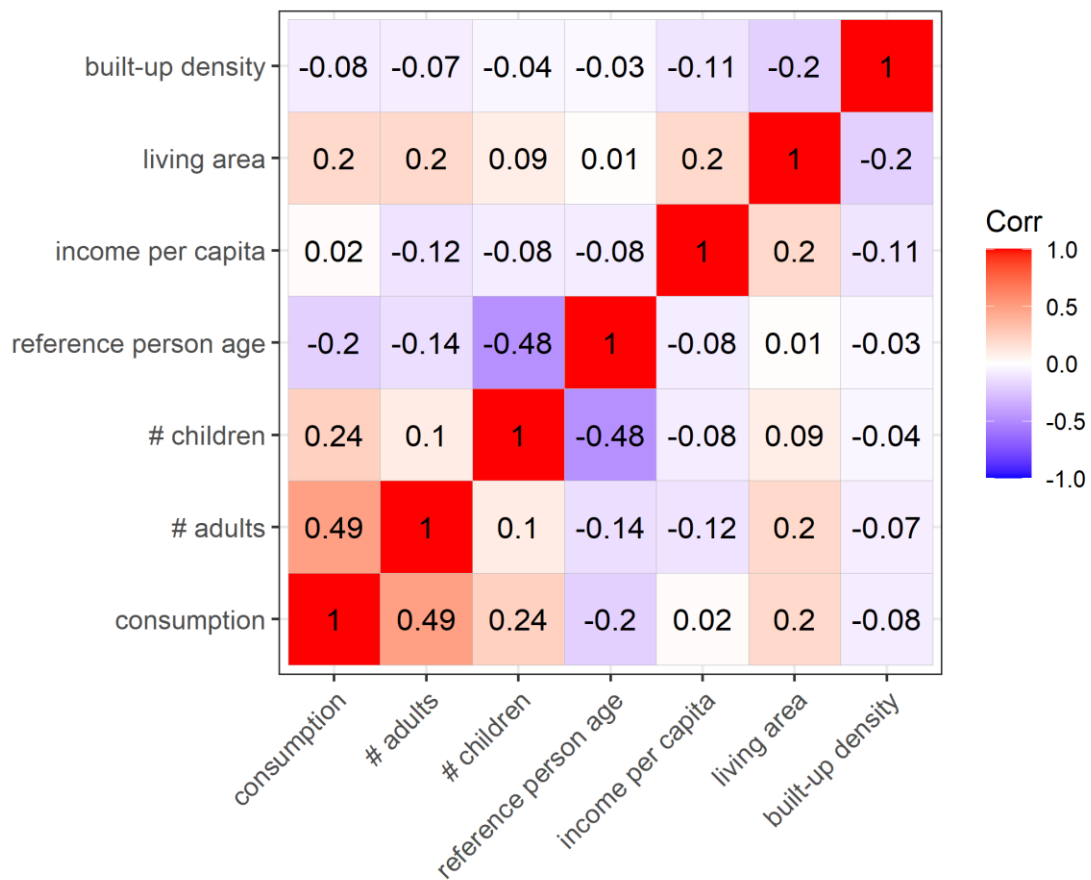
229 2.4 *Software*

230 All data processing and statistical modeling were performed using R-4.0.0 (R Core Team,
231 2020) with the aid of lme4 (Bates et al., 2015), lmerTest (Kuznetsova et al., 2017), and MuMIn
232 packages (Barton, 2020). The scripts are available upon request from the first author.

233 **3 Results and discussions**

234 *3.1 Data exploration*

235 On average, a household in our sample consumed around 69.4 m³ potable water in 2014, with
 236 a considerable variation among households (SD = 44.4 m³). The average daily water
 237 consumption per person was 85.2 L (SD = 50.8 L), close to the 90 L/p/d reported by Aquawal
 238 (2017) and is modest compared to reported numbers from other European countries, as
 239 discussed in 2.1. Bivariate Pearson correlations in Figure 1 suggest positive relationships
 240 between household water use and household size and living area. Water consumption is also
 241 negatively correlated with the reference person's age. It can be explained by the fact that, in
 242 Wallonia, older people often live separately from their grown-up children and generally
 243 consume less water than families with young children.

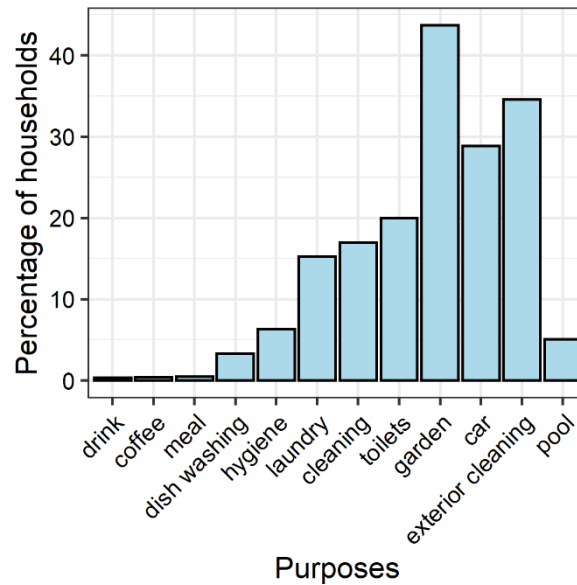


244

245 **Figure 1.** Correlation matrix of primary quantitative variables

246 Sociodemographic characteristics of the families participating in the Utility Survey were
247 somewhat comparable with the population data in 2014. The average household size in the
248 sample was 2.4, which is slightly higher than the 2.3 value of Belgium in 2014 (Anfrie et al.,
249 2017). The proportion of single-member families, families with children, and couples without
250 children in the data are 23%, 22%, and 41%, respectively. Even though the average household
251 size in Belgium was relatively stable since 2010, rises in the proportions of single-member and
252 single-parent households were predicted (Anfrie et al., 2017). This trend might reduce the
253 efficiency in water use resulting from the economies of scale (Bich-Ngoc and Teller, 2018).

254 Rainwater is the primary alternative source of water in Wallonia, with about 48% of
255 respondents reported using rainwater for at least one purpose. Additionally, nearly 5% of the
256 participants answered that they used private well water. Aside from bottled one, tap water is
257 much safer than other sources of water in Wallonia. Hence other water sources such as rainfall
258 are mainly used for outdoor purposes and some specific indoor purposes such as toilet flushing
259 and cleaning (Figure 2).



260

261 **Figure 2.** The proportion of families in the Utility Survey using rainwater for different outdoor
 262 and indoor purposes

263 Generally speaking, single-family houses built before 1990 and with medium living areas made
 264 up a large part of housing stock in Belgium (Anfrie et al., 2017). The average living area
 265 (without considering garden and outdoor space) in the Utility Survey was 128 m². It is
 266 positively correlated with income, though slightly (Figure 1). Although there was no recorded
 267 data regarding lot size or garden size in the dataset, nearly 80% of the families reported using
 268 distribution water for garden irrigation. While studies employing data from Australia or the US
 269 often show higher consumption during summer months due to garden irrigation and pool filling
 270 (Gato et al., 2007), the opposite seasonal pattern with lower summer consumption and higher
 271 winter water use was observed in Wallonia (Bich-Ngoc and Teller, 2020). A general cool and
 272 wet climate, moderate garden sizes, and high outbound travel activities during the summer
 273 months might be the reasons behind this (Bich-Ngoc and Teller, 2020).

274 Together with other countries in West Europe, the saturation of the water use appliances market
 275 in Belgium was very high, with 92% of the families having a washing machine, and two-third
 276 of them owning a dishwasher (Pakula and Stamminger, 2010; Richter and Stamminger, 2012).

277 Additionally, 72% of the families claimed that they had either (a) dual-flush or low-flush
 278 toilet(s). Nearly 40% of the participants also reported using low-flow showerheads. Hence, the
 279 variation in appliance ownership in the data was relatively modest.

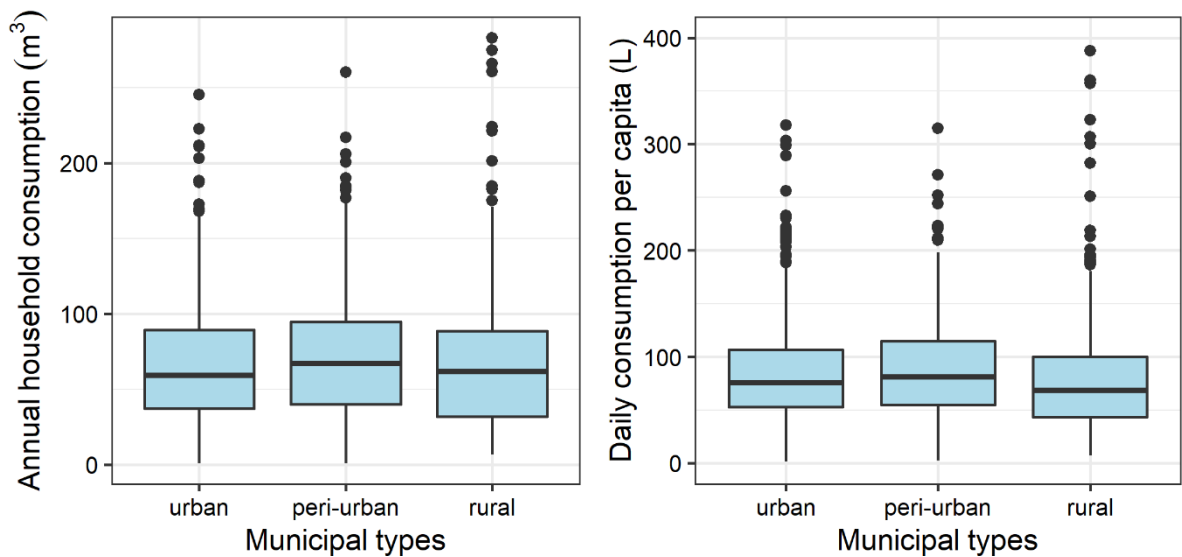
280 Very few questions regarding people's attitudes and water use habits were included in the
 281 Utility Survey. In general, people in Wallonia expressed high confidence in tap water quality,
 282 with 78% of the respondents said they are confident or rather confident. Since water meters
 283 were fitted for all individual households in Wallonia, even in multi-family buildings, most
 284 families had direct contracts with water utilities and followed the general tariff scheme as
 285 described in Appendix A. Only 1.5% of the surveyed participants who rented their dwelling in
 286 the private sector had their water bill as a fixed amount included in their rent.

287 In this study, population and building densities at the statistical unit level were used as urban
 288 form indicators. Units with high overall population density or building density are often core
 289 city areas, while units with lower overall densities have a higher share of unpopulated
 290 agricultural land or forest. The summary statistics of these two variables are reported in Table
 291 1. Both population and building densities show significant negative correlations with water
 292 consumption, though slightly. The boxplots in Figure 3 also suggest slightly higher
 293 consumptions in peri-urban areas (medium built-up density) than in core city centers (high
 294 density) or rural areas (low density).

295 **Table 1.** Summary statistics of population density and building density

Variable	Unit	Mean	SD	Pearson's correlation with water consumption
Population density	People/km ²	2147	2033	-0.0506 *
Building density	%	11.6	8.75	-0.0758 **

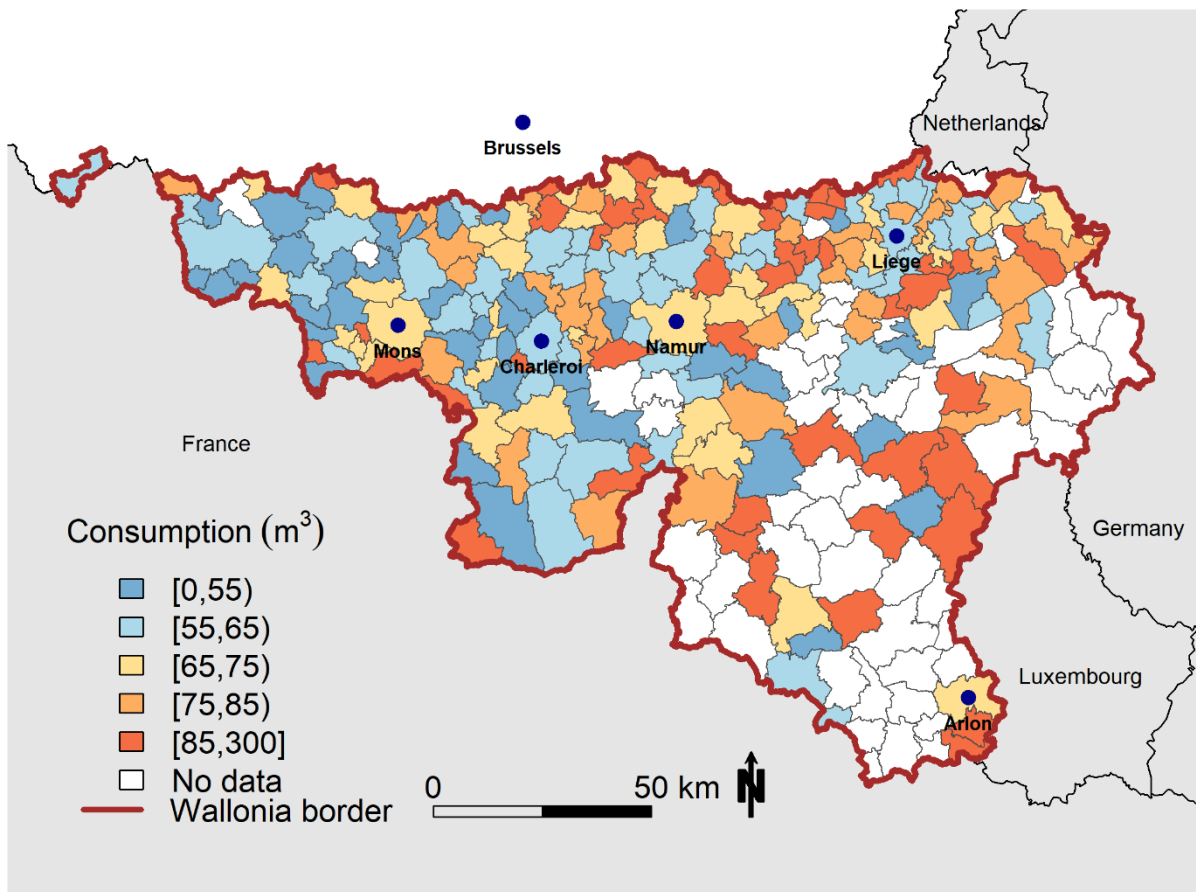
296 *Note.* * and **: p-value < 0.05 and < 0.01 respectively



297

298 **Figure 3.** Boxplots of annual household water consumption (Left) and daily consumption per
 299 capita (Right) by municipal types

300 Besides correlations with built-up density and other variations, spatial autocorrelation in water
 301 consumption was also suggested by Moran's I statistic (p-value = 0.0216) in the data. As
 302 previously mentioned, a family in the dataset consumed about 70 m³ of water in 2014.
 303 However, these average values vary among municipalities (Figure 4). Municipalities in the
 304 northwest of Wallonia generally have a significantly lower average water consumption (blue-
 305 colored), while a higher average of water use can be observed in the southeast area of the region
 306 (red-colored).



307

308 **Figure 4.** The variation of average water consumption per household in 2014 by municipalities
 309 (Mean = 70 m³/household, SD = 27.11 m³/household)

310 Besides water consumption, several predictors in the data also express spatial variations and
 311 correlations with built-up density. In Wallonia, high-density areas often have a higher share of
 312 lower-income and smaller living area families (Figure 1). Additionally, significant negative
 313 correlations were also observed between built-up density and the proportions of households
 314 with (a) rainwater tank(s) (Pearson's $r = -0.2169$, p-value 0.0015) and garden(s) (Pearson's $r =$
 315 -0.2692 , p-value < 0.001) at the municipality level. Results from Moran's I test also suggested
 316 spatial dependencies of household income per capita (p-value 0.0085), household size (p-value
 317 $= 0.0312$), and the proportion of households with rainwater use (p-value < 0.001).

318 3.2 Multiple regression

319 Results from the final regression models were reported in Table 2. The VIFs did not suggest
 320 multicollinearity problems in the models. Additionally, linearity assumptions were checked
 321 visually by partial residual plots, while homoscedasticity and normality assumptions were
 322 checked using scatter and Q-Q plots of standardized residuals. Sensitivity analysis with and
 323 without the outliers showed that the model estimates are stable despite different model fitting
 324 or outliers identification techniques (Table 2). The adjusted-R² of all final models range from
 325 0.404–0.413, belonging to the high end of the range presented in past studies that have utilized
 326 household-level data. For example, the adjusted R-square in Pint's study (1999) regressing
 327 water use data of 599 single-family households in California on dwelling characteristics and
 328 weather is 0.25. More recent studies using household-level data, such as Basani et al. (2008)
 329 and Kenney et al. (2008), obtained adjusted-R² of 0.374 and 0.400, respectively.

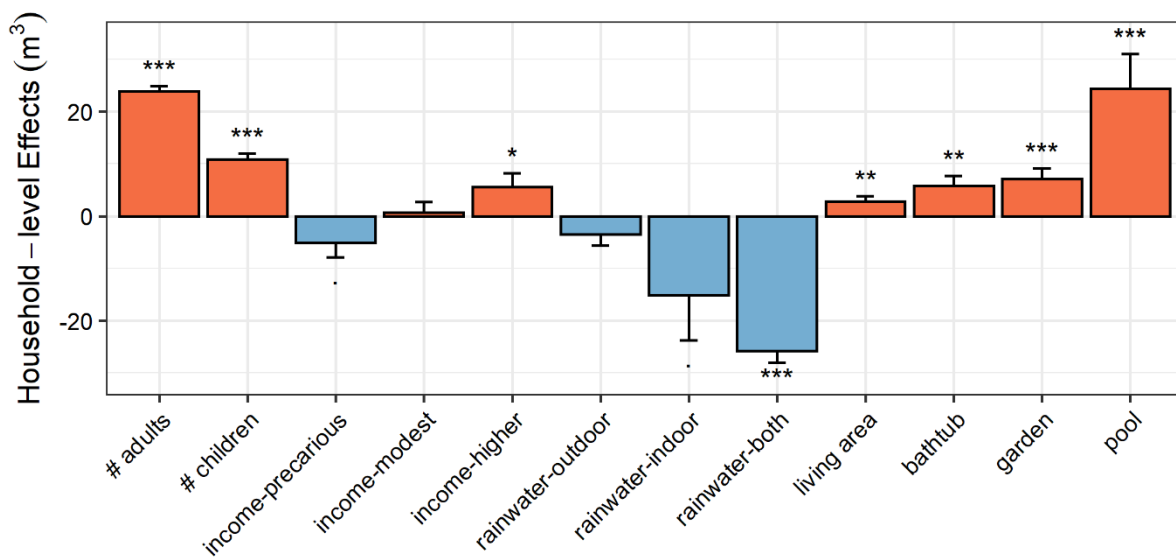
330 **Table 2.** Estimated effects of predictors on total household water use and their p-value using
 331 different modeling methods

	Baseline		Baseline + population density		Baseline + building density		Baseline + building density + random intercepts	
	β	p-value	β	p-value	β	p-value	β	p-value
Intercept	38.60	<0.001	39.38	<0.001	39.66	<0.001	39.88	<0.001
Number of adults	23.89	<0.001	23.89	<0.001	23.87	<0.001	23.77	<0.001
Number of children	10.89	<0.001	10.95	<0.001	10.94	<0.001	10.96	<0.001

Income- precarious	-5.15	0.0562	-4.74	0.0792	-4.48	0.0969	-4.67	0.0848
Income- modest	0.69	0.7333	0.71	0.7233	0.80	0.6925	0.81	0.6886
Income-higher	5.55	0.0371	5.77	0.0303	5.96	0.0248	5.61	0.0348
Rainwater- outdoor	-3.50	0.1058	-3.88	0.0743	-4.07	0.0603	-3.80	0.0804
Rainwater- indoor	-15.13	0.0811	-15.39	0.0757	-15.44	0.0744	-14.34	0.0969
Rainwater- both	-25.81	<0.001	-26.40	<0.001	-26.58	<0.001	-26.48	<0.001
Living area	2.85	0.0024	2.62	0.0053	2.49	0.0080	2.77	0.0034
Bathtub	5.76	0.0022	5.56	0.0031	5.59	0.0029	5.83	0.0020
Garden	7.04	<0.001	6.49	0.0023	6.16	0.0038	6.02	0.0047
Pool	24.39	<0.001	23.99	<0.001	23.70	<0.001	22.75	<0.001
Population density	<i>na</i>	<i>na</i>	-1.48	0.0454	<i>na</i>	<i>na</i>	<i>na</i>	<i>na</i>
Built-up density	<i>na</i>	<i>na</i>	<i>na</i>	<i>na</i>	-2.50	0.0015	-2.31	0.0056
Adjusted R ²	0.4039		0.4050		0.4073		0.4162 [†]	

332 Note. †: likelihood-ratio based pseudo-R-Squared calculated using package 'MuMIn' (Barton,
333 2020), *na*: not applicable

334 The final baseline model contains linear effects of the number of adults (centered at 1), the
 335 number of children, categorized income per equivalent adult, rainwater use, scaled total living
 336 area in square meters, and the presence of (a) bathtub(s), garden(s), and permanent pool(s)
 337 (Figure 5). "Average" was set as the reference level of income per equivalent adult, while the
 338 reference level of rainwater use is "no use". None of the interactions or quadratic terms of
 339 independent variables significantly improves the predictive power of the model. Variables that
 340 were not included in the final models (due to having a low-significant level or leading to models
 341 with higher MSPE) are not reported in this figure but will be discussed further later.



342

343 **Figure 5.** Estimated effects of predictors on total household water use, their standard deviation,
 344 and their significant level (p-value < 0.05: *, < 0.01: **, < 0.001: ***) for the baseline model

345 When a group of variables is last added to the model, changes in R-square represent the unique
 346 variance which that particular group explains above and beyond the other variables in the
 347 model. Hence, it can be used to compare the importance of different predictor groups in the
 348 final models. Sociodemographic factors (household size and income) are the most prominent
 349 since it increases the R-square by 0.2737; the alternative source of water and dwelling
 350 properties only raise the R-square by 0.0534 and 0.0212, respectively (Table 3).

351 **Table 3.** Added explained variation by each group of predictors when it was added last

Variable	Socio-demographics	Rainwater use	Dwelling characteristics	Spatial factors
Increase R ²	0.2737	0.0534	0.0212	0.0010-0.0123

352 *3.2.1 Household characteristics*

353 Household composition is the most important explanatory variable in our model since it
 354 improves the percentage of explained variance by nearly 27%, while effects for all other
 355 important variables are controlled. Although the quadratic effects of the number of adults and
 356 the number of children are not statistically significant, the economies of scale in water use are
 357 still observed in the dataset. While single-member families consumed, on average, 40 m³/year,
 358 the estimated increase in water use for every additional adult is 24 m³. The estimated value for
 359 each added child is even lower (11 m³). The calculated equivalence scales for water
 360 consumption using this data are 0.6 and 0.3, respectively, for each additional adult and child.
 361 These values are close to the OECD-modified equivalence scales of needs which are 0.5 to
 362 each additional adult member and 0.3 to each child (OECD, 2011). Hence, it is advisable for
 363 water use per capita to be calculated using equivalence scales rather than the total number of
 364 inhabitants as is common practice (Billings and Jones, 2008).

365 The positive effect of income was widely accepted and empirically demonstrated in the
 366 literature (Corbella and Pujol, 2009; Kenney et al., 2008). A statistically significant effect of
 367 income was also found in this study. Higher-income families consume on average 5–6 m³ a
 368 year more than the average families, while precarious families consume 4–5 m³ less. Water
 369 demand literature often explained the effect of income on the quantity of water consumption
 370 by the direct upsurge caused by lifestyle or indirect increase through having dishwashers,
 371 gardens, or pools (Schleich and Hillenbrand, 2009). Since the effects of water use equipment

372 were not significant and the effects of dwelling characteristics and rainwater use were
373 controlled (and discussed below), the effect of income in this analysis may solely be explained
374 by the household's capacity to buy more water, which can be traced to habit and living
375 standards.

376 Information of reference people such as gender, job, and educational level are all not
377 statistically significant. Jorgensen et al. (2014) have argued that while individual factors such
378 as job and educational level influence water use of single-member households, these variables
379 do not necessarily represent the characteristics of the whole family in larger households.

380 3.2.2 *Alternative water sources*

381 In this study, drinking, making meals, dishwashing, personal hygiene, clothes washing, house
382 cleaning, and toilet flushing were considered indoor purposes; garden irrigation, car washing,
383 external cleaning, and permanent or inflatable pool filling were treated as outdoor use. Figure
384 5 shows a substantial decrease in piped water demand for families using rainwater for indoor
385 purposes (for indoor-only as well as both indoor and outdoor). Since indoor purposes such as
386 laundry and toilet flushing account for more than half of household total water use in Western
387 Europe (Lallana et al., 2001; Pakula and Stamminger, 2015), it is logical that less piped water
388 is saved when rainwater is only used outdoor. Even though the effect of rainwater on
389 distribution water demand is promising, further studies should be considered. Neither the actual
390 amount of rainwater used by the households nor potential rebound effects could be assessed in
391 this study.

392 3.2.3 *Dwelling properties*

393 Dwelling characteristics (e.g., year built, total living area, and the number of rooms) are often
394 considered important factors in water demand literature (Fox et al., 2009; Wentz and Gober,

395 2007). Besides having strong predictive power, this information is often the only available data
396 for newly developed unoccupied housing areas. One concern in including both household size
397 and living area is their natural correlation. The VIFs of the final models did not signal any
398 problem with multicollinearity, even though a significant positive Pearson correlation of 0.233
399 was observed.

400 When controlling for other factors, a significant but marginal effect of the total living area was
401 found. It can be interpreted as the average increase in water use with every additional unit of
402 living area when keeping other factors such as household size unchanged. The presences of (a)
403 bathtub(s), garden(s), and pool(s) also induce a significant increase in water consumption. It is
404 an expected result since there has been an amount of supporting evidence in the literature (Fox
405 et al., 2009; Wentz and Gober, 2007). Although previous studies have suggested the seasonal
406 pattern in water use for gardening and pool filling (Corbella and Pujol, 2009), it was not
407 possible to address this fluctuation in our study since household water consumption in Wallonia
408 is habitually recorded and billed once per year.

409 The non-significant effects of dwelling type and year built contradict findings in the literature
410 (Fox et al., 2009; Stoker and Rothfeder, 2014). House-Peters et al. (2010) have successfully
411 linked higher water consumption with newer properties. Their explanation for this effect is that
412 new houses are often bigger and have higher values. However, Harlan et al. (2009) expected
413 that newer homes would consume less water due to the higher presence of rainwater tanks or
414 water-efficient equipment. In Wallonia, around 60 % of houses built after 1990 have rainwater
415 tank(s) for domestic use while that number for older homes is less than 40 %. However, since
416 household income, living area, presence of (a) pool(s), and rainwater use have been controlled
417 in our models, the unique parts of the year-built and house type effects become trivial.

418 3.2.4 *Water appliance and people attitudes*

419 Water appliance ownerships and people's opinions regarding water quality were found to be
420 not significant in explaining household water use in this data. Lack of details and variations in
421 these variables might be the primary explanation. Previous studies often emphasized the role
422 of behaviors in influencing water use/saving devices' effects. For example, when people know
423 that their showerhead is low-flow, they tend to take longer showers (Campbell et al., 2004).
424 The study of Richter (2010) also suggested that the amount of water consumed for dishwashing
425 depends more on people's habits (e.g., pre-rinsing the dishes, program selection) than the mere
426 presence of a dishwasher. Since actual water use habits were not asked in the Utility Survey,
427 other studies are needed to deepen the knowledge of people's customs in Wallonia and their
428 effects on total water demand.

429 3.3 *Spatial variation in residential water consumption*

430 Since Moran's I statistic suggests spatial autocorrelation in household water consumption, two
431 approaches discussed in 2.3 were employed to model the spatial effects on water use. Moran's
432 I test (p-value = 0.9509) for error terms of the most complicated final model (i.e., the model
433 with both random intercepts at the municipality level and building density at the statistical unit
434 level) suggests that the model has well captured the spatial variation in the data. Detailed results
435 of these models are discussed below.

436 Although boxplots in Figure 3 show lower water demand in both high-density urban areas and
437 low-density rural areas than average-density peri-urban areas, both quadratic terms of population
438 and building densities did not prove to be necessary. The population density estimate suggests
439 a decrease of -1.48 m^3 (p-value = 0.0454) in average annual household consumption when
440 population density increase by one standard deviation (Table 2). The negative effect of building
441 density (-2.50 m^3) has a higher significant level (p-value = 0.0015). Since the registered

442 population used for population density calculation might differ from the actual residential
443 population, building density might be a better indicator of urban form, thus explaining water
444 use slightly better. In contrast to March and Saurí (2010), who found urban density is the most
445 critical variable to explain water consumption, the effects of density in this study, though
446 significant, hardly improve the adjusted R-square of the model (Table 2). Previous studies often
447 found that higher urban density reduces water demand mainly through smaller lot sizes (Fox et
448 al., 2009; Villar-Navascués and Pérez-Morales, 2018). Even though lot size was not available
449 in this study, after controlling for similar factors such as living area and the presence of (a)
450 pool(s) or garden(s), the remaining effect of densities becomes marginal.

451 Additionally, to accommodate the potential unobserved effects of other municipality
452 characteristics besides density, random intercepts at the municipality level were introduced into
453 the model. It also allowed to separately estimate the within and between municipality variations
454 of household water use. Although the significant random effects of municipalities (p-value =
455 0.0354) implied an unexplained spatial heterogeneity in average water consumption, based on
456 R-square values in Table 2, its contribution to model improvement is much less than those of
457 household-level factors, as discussed in section 3.2.

458 Even though both fixed effects of densities and random effects of municipalities are significant,
459 all models with spatial factors showed limited improvements compared to the baseline model
460 (Table 2). A potential explanation for this phenomenon is that the spatial variation in water
461 consumption has already partly been explained by other predictors in the baseline model,
462 especially since most of them also express spatial heterogeneity (see section 3.1). In other
463 words, families living in the same area often share similar characteristics in socio-economic
464 status, water use habits, and the presence of water use facilities — thus consume a comparable
465 amount of water.

466 **4 Conclusions**

467 By combining the data from the Utility Survey and historical water consumption, this study
468 has addressed the effects of (1) household characteristics, (2) alternative sources of water, (3)
469 dwelling properties, (4) water appliances, (5) attitudes, and (6) urban form on household water
470 uses in Wallonia. Since this is a cross-sectional study, time-varying variables such as prices,
471 weather, or the general trend in water demand could not be studied.

472 The result has confirmed the importance of household size in explaining single-family water
473 use from previous studies. Data from Wallonia suggests an equivalence scale of water use with
474 a value of 1 for the first adult, 0.6 for every additional adult member, and 0.3 for any added
475 child. From the demand point of view, the result from this study also supports a substantial
476 saving (20%–35%) in piped water consumption when rainwater is used as an alternative source,
477 especially for indoor purposes. However, from a financial perspective, it might reduce even
478 more water utilities' revenue and lead to difficulties in service operation and new energy-
479 efficient systems investment. The general belief that the amount of household water use
480 depends partly on where they live seems to be explained solely by the fact that households in
481 the same area often share similar characteristics such as household composition, income, lot
482 area, the practice of using rainwater, and having (a) garden(s) or pool(s). After controlling for
483 these factors, the spatial effect on water consumption becomes almost negligible.

484 Besides contributing to the understanding of household water use determinants, this study also
485 suggests further consideration of several current water policies. Since the effect of household
486 location is almost negligible after controlling for household characteristics, policymaking
487 could occur at a regional scale, particularly for territories with uneven water availability, such
488 as Wallonia. Additionally, the effect of household income is modest, especially compared to
489 household size, which calls into question the ability to meet the equity objective of progressive

490 tariffs based on water consumption at the connection level. As previous studies have
491 recognized (Donkor, 2010; Whittington and Nauges, 2020), without considering household
492 size, poorer households with more members often faced higher average water prices when
493 increasing-block tariffs are applied.

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498 suggestions. The authors declare no conflict of interest.

499 **Data statement**

500 The statistical unit and population data used in this study can be obtained via the websites of
501 the Belgian Statistical Office (<https://statbel.fgov.be/en/open-data?category=209>) and Federal
502 Public Service Finance ([https://finances.belgium.be/fr/particuliers/habitation/cadastre/plan-](https://finances.belgium.be/fr/particuliers/habitation/cadastre/plan-cadastral/lambert-72)
503 [cadastral/lambert-72](https://finances.belgium.be/fr/particuliers/habitation/cadastre/plan-cadastral/lambert-72)). The survey and water consumption data were kindly provided by
504 Aquawal and CEHD under the approval of the Service Public de Wallonie via confidential
505 agreements and thus are not accessible to the public or research community. Interested parties
506 may directly contact Aquawal (www.aquawal.be) and CEHD (<https://www.cehd.be/>) to
507 request the data.

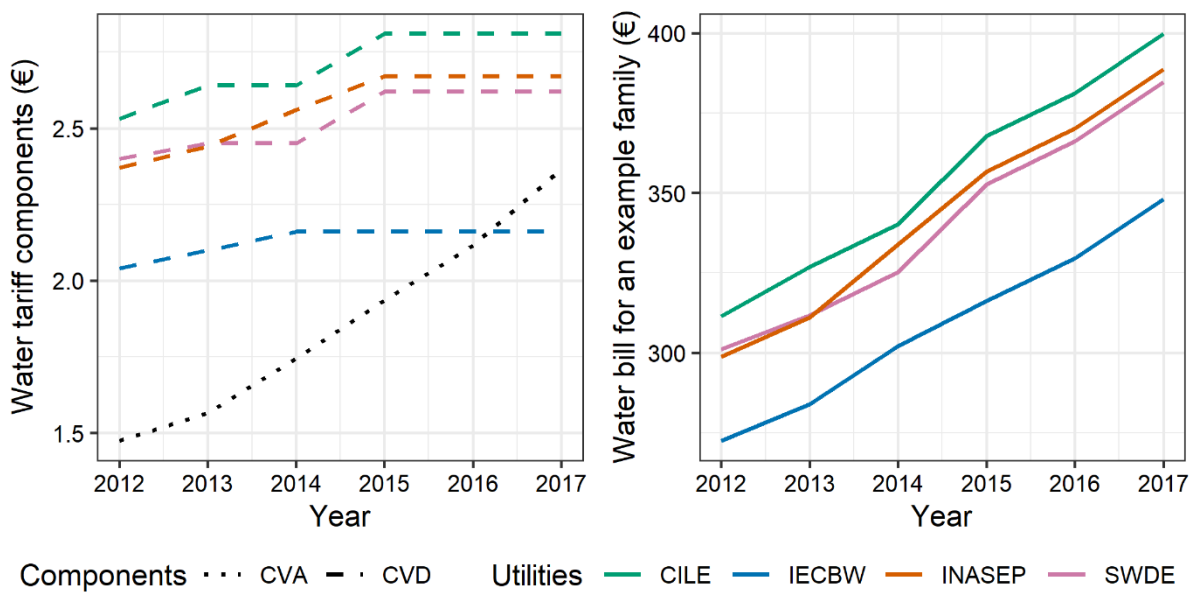
508 **Appendix A: Water tariff in Wallonia**

509 Following the European principles of full cost recovery, a single water tariff structure covering
510 both the cost of water production (CVD) and wastewater treatment (CVA) is imposed for all
511 families in Wallonia. The final bill contains a fixed subscription fee, a three-block volumetric
512 charge, and a contribution to social fund following the formulas in Table A1.

513 **Table A1.** Water tariff structure in Wallonia

Tariff parts	Formula
Fixed subscription fee	20*CVD + 30*CVA (per household)
Volumetric charge	
From 0 to 30 m ³	0.5*CVD (per m ³)
From 30 to 500 m ³	CVD + CVA (per m ³)
Above 500 m ³	0.9*CVD + CVA (per m ³)
Social Water Fund contribution	0.0125 € (per m ³)
Value-added tax	6 % of the total bill

514 The CVD is recalculated each year by water companies following a standardized accounting
 515 plan set by the Walloon government. Any increase in CVD requires opinions from Water
 516 Control Committee and approval from the Federal Public Service Economy. On the other hand,
 517 a single CVA is set for the whole Walloon region by the Société Publique de Gestion de l'Eau
 518 (SPGE) each year. Figure A1 presents the recent evolution in CVA and CVDs of the four
 519 primary distributors. The total bills calculated for families consuming at an average level of
 520 70 m³/year showed a constant increase of about 5 % each year (Figure A1).



522 **Figure A1.** A plot of increasing CVD and CVA in recent years (Left) and a plot of example
 523 annual water bills for an average family who consumes 70 m³/year (Right).

524 **Appendix B: Variables' summary statistics**

525 **Table B1.** Summary statistics of all numerical factors

Variable	Unit	Mean	SD	Min	Max	Missing
Verified consumption	m ³ /year	69.31	44.39	0	523.95	156
Consumption per capita per day	L/p/d	85.20	50.80	0	717.74	287
Water bill 2014	€	347.96	207.38	110.55	2,445.09	20
Number of adults		2.06	0.92	0	3	141
Number of children		0.35	0.77	0	4	141
Household size		2.4	1.32	1	9	141
Reference person's age		52.15	16.35	19	95	141
Household income	€/month	2,461	1,191	125	5,250	109
Income per equivalent adult	€/year	18,613	7,624	750	57,000	254
Water affordability	%	1.40	1.04	0.21	13.10	124
Total living area	m ²	128.22	58.52	20	400	22

526 **Table B2.** Summary statistics of all categorical factors

Variable	Levels	Count	Percentage
Using water from private well	no	2018	95.23
	outdoor-only	40	1.89
	indoor-only	6	0.28
	both	55	2.60
Using rainwater	no	1111	52.43
	outdoor-only	465	21.94
	indoor-only	24	1.13
	both	519	24.49
Province	Walloon Brabant	278	13.12
	Hainaut	738	34.83
	Liège	603	28.46
	Luxembourg	114	5.38
	Namur	246	11.61
	<i>missing</i>	140	6.61
Distributor	AIEM	1	0.05
	CILE	329	15.53
	IECBW	169	7.98
	INASEP	44	2.08
	SWDE	1558	73.53

	Communal organizations	9	0.42
	<i>missing</i>	9	0.42
Reference person gender	Female	581	27.42
	Male	1369	64.61
	<i>missing</i>	169	7.98
Reference person job	(pre)retired	814	38.41
	freelancer	25	1.18
	housewife/husband	27	1.27
	incapable	64	3.02
	independent	75	3.54
	manager	88	4.15
	other	39	1.84
	private sector	278	13.12
	state employee	282	13.31
	student	8	0.38
	unemployed	75	3.54
	worker	167	7.88
	<i>missing</i>	177	8.35
Reference person educational level	before high-school	268	12.65
	high-school	326	15.38
	professional	158	7.46
	technique	203	9.58
	higher not university	564	26.62
	university	323	15.24
	<i>missing</i>	277	13.07
Receive help from the Social Water Fund	yes	4	0.19
Financially difficult for water paying	yes	143	6.75
Housing tenure	owner - mortgage loan	729	34.40
	owner	1029	48.56
	renter - private sector	224	10.57
	renter - social or public	101	4.77
	<i>missing</i>	36	1.70
Dwelling type	4 facades	964	45.49
	3 facades	434	20.48
	2 facades	541	25.53
	apartment/studio	172	8.12
	<i>missing</i>	8	0.38
Year built	Before 1945	743	35.06
	1946-1970	479	22.61
	1971-1990	486	22.94
	1991-2000	161	7.60
	2001 and after	244	11.51
	<i>missing</i>	6	0.28

Number of kitchens	0	19	0.90
	1	2063	97.36
	2	30	1.42
	3 or more	4	0.19
	<i>missing</i>	3	0.14
Number of living rooms	0	24	1.13
	1	1817	85.75
	2	246	11.61
	3 or more	29	1.37
	<i>missing</i>	3	0.14
Number of bedrooms	0	33	1.56
	1	227	10.71
	2	573	27.04
	3 or more	1281	60.45
	<i>missing</i>	5	0.24
Number of bathrooms	0	31	1.46
	1	1741	82.16
	2	309	14.58
	3 or more	35	1.65
	<i>missing</i>	3	0.14
Number of toilets	0	79	3.73
	1	1202	56.72
	2	720	33.98
	3 or more	115	5.43
	<i>missing</i>	3	0.14
Using distribution water for pool filling	yes	149	7.03
Presence of permanent pool	yes	46	2.17
Recent replacement of permanent pool	yes	14	0.66
Presence of inflatable pool	yes	113	5.33
Recent replacement of inflatable pool	yes	37	1.75
Using distribution water for garden irrigation	yes	1615	76.22
Presence of dishwasher	yes	1413	66.68
Recent replacement of dishwasher	yes	605	28.55
Presence of washing machine	yes	1950	92.02
Recent replacement of washing machine	yes	776	36.62
Presence of rainwater tank	yes	849	40.07
Recent replacement of rainwater tank	yes	86	4.06
Presence of bathtub or shower	none	176	8.31
	shower	387	18.26
	bathtub	845	39.88
	both	711	33.55

Presence of efficient showerhead	yes	830	39.17
Recent replacement of efficient showerhead	yes	394	18.59
Presence of efficient toilet	yes	1533	72.35
Recent replacement of efficient toilet	yes	511	24.12
Presence of dried toilet	yes	27	1.27
Recent replacement of dried toilet	yes	16	0.76
Government subsidies for rainwater tank	yes	5	0.24
Confidence in piped water quality	confident	1055	49.79
	rather confident	591	27.89
	neither confident nor suspicious	240	11.33
	rather suspicious	96	4.53
	suspicious	50	2.36
	no opinion	67	3.16
	missing	20	0.94
Pay per volume use	yes	2088	98.54
	missing	1	0.05
Budget water meter	yes	3	0.14
Limited water meter	yes	1	0.05

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