

Content Working Group Business Meeting

Activity Report 2017-2018

<http://hdl.handle.net/2268/227206>

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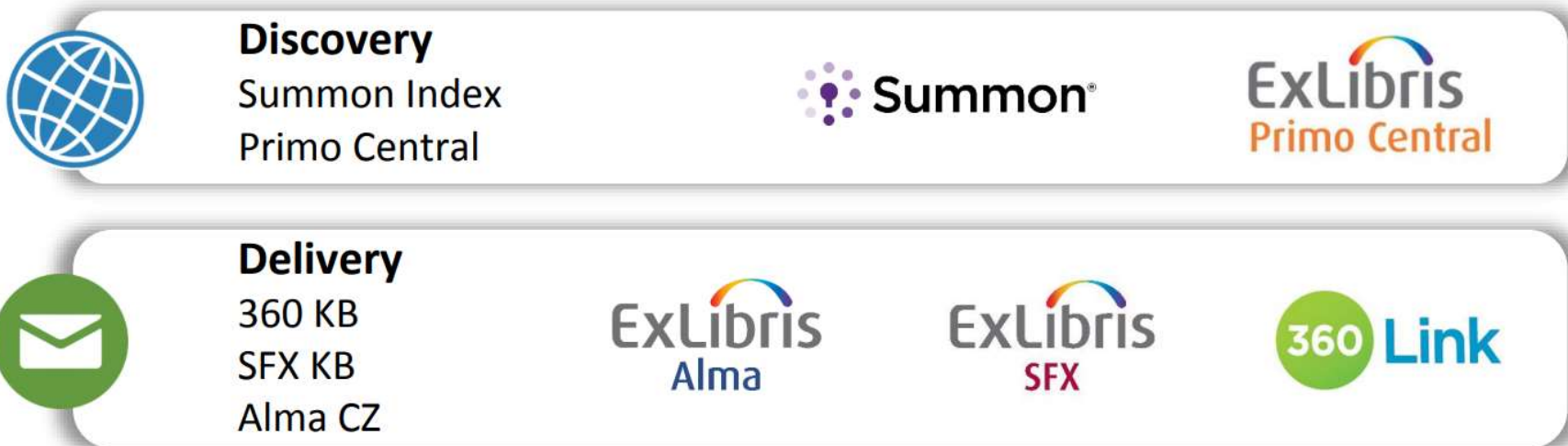
Business Meeting and Content Q/A session with Ex Libris

This session is open to all conference attendees interested in KBs (Alma, SFX, 360) and indexes (Primo Central, Summon) and will include a report on the activities in 2017-2018 of the Content Working Group and an open discussion about what the CWG should focus on from 2019. The second part of the meeting will consist in a Q/A session with Ex Libris about Content aspects.

About

What is the Content Working Group?

- ▶ A joint ELUNA/IGeLU group that supports the development, management and quality of the knowledge bases and discovery indexes that underlie products.



- ▶ Cross-products perspective

Current Members

- ▶ Lauren Ajamie, *University of Notre Dame, USA* (**IGeLU Primo WG liaison**)
- ▶ Molly K. Beisler, *University of Nevada, Reno, USA* (**NERS coordinator**)
- ▶ Xiaotian Chen, *Bradley University, USA*
- ▶ Ann Fath, *The Getty Research Institute, USA* (**Alma CZMG liaison**)
- ▶ Melissa M. Gustafson, *Indiana State University, USA*
- ▶ Johannes Hercher, *Free University of Berlin, Germany*
- ▶ Christina Ley Hughes, *Bangor University, United Kingdom*
- ▶ Stew MacLehose, *University of New England, USA*
- ▶ Stacy Magedanz, *California State University San Bernardino, USA*
- ▶ Coleen Neary, *American Military University | American Public University, USA*
- ▶ Ulrikke Greve Olufsen, *University of Oslo, Norway* (**NERS coordinator**)
- ▶ Stanislav Orlov, *Mount Saint Vincent University, Canada*
- ▶ François Renaville, *University of Liège, Belgium* (**Coordinator IGeLU**)
- ▶ Nicole Trujillo, *University of Colorado Boulder, USA* (**ELUNA Summon/360 WG liaison**)
- ▶ Kathy Varjabedian, *Los Alamos National Laboratory, USA* (**ELUNA Primo WG liaison, Coordinator ELUNA**)
- ▶ Chris Vidas, *Ball State University, USA*

Members who left in 2018

- Sara Colglazier, *Mount Holyoke College, USA*
- Alisha L. Quagliana, *University of Texas at Austin, USA*
- Marie Widigson, *Chalmers University of Technology, Sweden*



**Some topics discussed
and still under discussion**

Discovery collections metadata mapping

- ▶ Vendor metadata must be mapped to normalized fields
- ▶ Problems can be discovered after a new collection has been normalized and added.
- ▶ Example: US Patent & Trademark Office (USPTO) in Primo Central
 - 1) Patent numbers are not included (needed in display, search and output)
 - 2) Inventors are not included (as opposed to the patent applicants/assignees)
 - 3) Publication date used is always the patent application date, even on records for the final patent after it is granted, which should use the final patent date (usually one or more years later) (ideally display both).
 - 4) The title is not included in <addata>
- ▶ Action: CWG has volunteered to **help beta testing** and to provide input before a collection is added + help from other (language/country specific) volunteers
- ▶ Ex Libris is interested, but currently not ready to provide a beta testing environment.

ORCIDs in discovery indexes

- ▶ ORCID: researcher ID, for disambiguation and tracking researcher output throughout career
- ▶ Many publishers requiring from authors: publisher list at <https://orcid.org/content/requiring-orcid-publication-workflows-open-letter>
- ▶ ORCID icon now used in many publisher websites, institutional repositories, researcher systems, databases, and included in Crossref DOI metadata
- ▶ Primo: field added in BO several years ago, but data wasn't in the vendor files
- ▶ Summon: ORCID ID are indexed, but not displayed (https://knowledge.exlibrisgroup.com/Summon/Knowledge_Articles/Are_ORCID_indexed_in_Summon%3F)
- ▶ Some vendors (IEEE, Scopus, WOS, ...) are now including ORCID in files they send, but in varying formats.
- ▶ Ex Libris is studying the data for how to extract and map as author attribute
- ▶ Actions:
 - Contact with the Open Discovery Initiative SC
 - What you can do: Ask your vendors!

Communication between vendors & Ex Libris

- ▶ Issues raised regarding:
 - SPIE Digital Library
 - Data-Planet
 - Cairn
 - ProQuest_Central SFX target
 - Nexis Uni



"The contact channel between ExLibris and content providers is this email Exlibris.Data.Services@exlibrisgroup.com.

This email is relevant for providers to include content in the KB's and to resolve support issues."

*If you have a support case number you can reference, so much the better!

Encoding issues with newly added collections

- ▶ Noticed with SFX KB and Alma CZ releases 20180300, 20180400 and 20180500 (OK in 360 KB)
- ▶ For some French-speaking collections/targets (Bacon Classiques Garnier Numérique, Cyberlibris Couperin Economie Gestion Droit, etc.)
- ▶ Not all letters with a diacritical sign concerned; 4% of some collections was wrongly encoded
- ▶ Not mentioned on ListSrvs, but at least 6 SF cases created by customers
- ▶ Reason: List encoding in Vendor packages was inconsistent to the others
- ▶ Fixed by Ex Libris in February/March 2018
- ▶ Working on long-term solution without causing regression to the existing data in the KB

```

LDR      -----nam-a22-----z--4500
008      180114u2017uuuuuuuuu-|-o----u|----|fre-d
020      _ |a 2-406-06254-6
035      _ |a (CKB)4330000000395106
100      1_ |a Missemer
245      14 |a Les Ã%conomistes et la fin des Ãnergies fossiles (1865-1931)
246      _ |a Ã%conomistes et la fin des Ãnergies fossiles
260      _ |a |b Classiques Garnier
776      _ |z 2-406-06252-X
906      _ |a BOOK
  
```

Neutrality of Alma CZ bibliographic records

- ▶ CZ records should be Provider neutral (see [Alma Community Catalog: Cataloging Standards, Policies, Rights, and Responsibilities](#))
- ▶ For example, use 856 \$u for URLs that are general (not institution specific)! Do not use \$z for information that is institution specific.
- ▶ Problem and solution are not only on Ex Libris side
- ▶ Do we need 856 fields in the CZ records?
- ▶ Issue shared with the CZMG

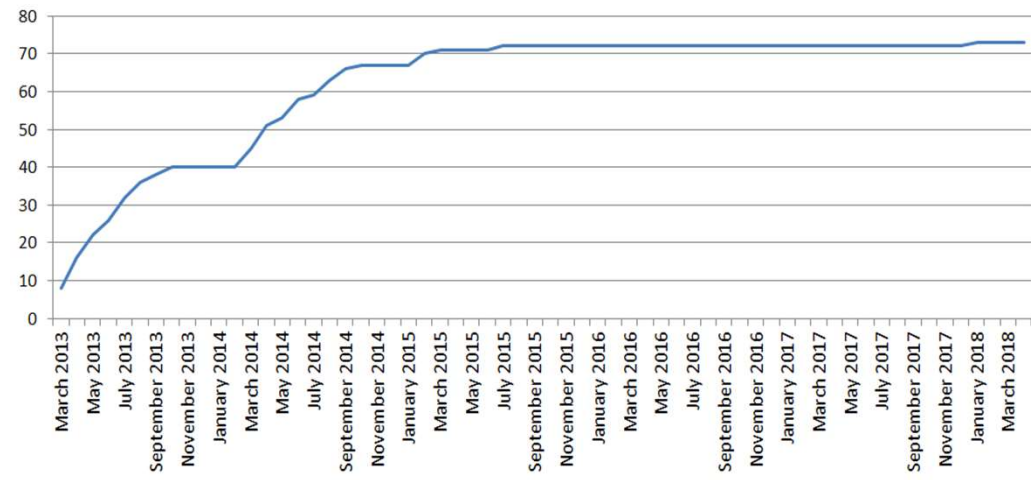
700	1_ a Uranues, Selman. e editor.
856	40 u http://www.imperial.eblib.com/EBLWeb/patron/?target=patron&extendedid=P_666638_0
830	_0 a European Manual of Medicine

856	40 a M20 u http://proxy-clarion.klnpa.org/login?url=http://search.proquest.com/publication/31121 z <u>Full text available from ProQuest Research Library: 10/01/1997 to 1 year ago</u>
856	40 a ESX u http://proxy-clarion.klnpa.org/login?url=http://search.ebscohost.com/direct.asp?db=a9h&jid=ETR&scope=site z <u>Full text available from Academic Search Complete: 01/01/2004 to 1 year ago</u>
856	40 a EPS u http://proxy-clarion.klnpa.org/login?url=http://search.ebscohost.com/direct.asp?db=pbh&jid=ETR&scope=site z <u>Full text available from Psychology & Behavioral Sciences Collection: 01/01/2004 to 1 year ago</u>
856	40 a SOJ u http://proxy-clarion.klnpa.org/login?url=http://link.springer.com/openurl?genre=journal&issn=1042-1629&volume= z <u>Full text available from Springer Online Journals Complete: 2009 to present</u>

Institutional Repositories

- ▶ Institutional Repository Program started 5 years ago
- ▶ Primo Central Index IR Program has slowed down
- ▶ Beside IRs, there are also BASE (*Under Review*) and CORE (*Planned*)
- ▶ Revival from August 2018 (?)

Growth of the Institutional Repositories section in PCI



https://knowledge.exlibrisgroup.com/Primo/Content_Corner/Product_Documentation/Institutional_Repository_Program

Home » Primo » Content Corner » Product Documentation » Primo Central: Institutional Repository Program

Primo Central: Institutional Repository Program

Boost the visibility of your researchers' content by indexing your institutional repository in Summon and Primo Central. Institutional repository content will be loaded first in Summon and exported to Primo Central for ingestion. This means that all institutional repositories for Primo Central will be in Summon as well.

Note If you are a current Summon client and would like to see your institutional repository available in Primo Central as well, please submit the request to export to Primo Central via the Support Portal (available from the **More Sites** menu above).

— Table of contents

1. Requirements
2. Harvesting Your Repository
3. FAQs
4. Basic Fields for Institutional Repositories in Primo Central

Knowledge Center Content Corner

- ▶ Under review by Ex Libris for some time
- ▶ **Since July 2018: Primo Central Release Notes**
 - changes, new Collections
 - monthly updates are now available online (not only in email)
- ▶ **Since August 2018: real ‘Content Corner’ for Summon, Primo, Alma and SFX**
 - Release Notes, KB Articles, Production Documentation, Product Materials
 - “Primo Central” as a product has been removed from the Knowledge Center



- ▶ **“Roadmap” for content** – being worked on

SFX/Alma Duplicate Collections

- ▶ Concerns about newly added collections/targets, but whose use and necessity was not clear to the CWG: duplicates of existing ones?
 - Number of associated portfolios is almost the same
 - Linking level is different
- ▶ Examples:
 - De Gruyter Open vs Walter De Gruyter: Open Access Journals
 - Nature Journals Online vs Nature
 - IEEE IET Electronic Library vs IEEE/IET Electronic Library (IEL)
 - DOAB: Directory of Open Access Books vs DOAB Directory of Open Access Books
- ▶ Reason: Ex Libris is working on narrowing the gap between the KBs (slipped through the net...)
- ▶ Duplicates removed with 20180200, 20180300, 20180700

SpringerOpen
 Type: Selective package
 Interface Name: Springer Link
 Linking Level: Journal
 Creation Date: 2017-07-11
 Portfolio List: 511



SpringerOpen Free
 Type: Selective package
 Interface Name: Springer
 Link Linking Level: Article
 Creation Date: 2014-01-12
 Portfolio List: 564

- ▶ Actions: Should this happen again, create a SF case!

Current collections slow to be added/updated

- ▶ New titles added to existing collections (e.g. Oxford Scholarship Online, Springerlink, and Cambridge University Press ebooks).
- ▶ Note: additions seem to happen faster with 360Link than with SFX/Alma CKB.
- ▶ Collections that change content regularly (e.g. Safari Tech Books Current, journal packages with yearly contracts, ebooks sold in annual packages)
- ▶ Actions: If this happens, create a SF case!

Simple cases taking too long to be solved

- ▶ Coverage update? Adding a new portfolio? Update of KB record?
- ▶ If many cases are quickly fixed, or fixed in an acceptable delay, why does it take so long for others?
- ▶ → CWG provided examples of ‘forgotten’ cases (more than 3 weeks)
- ▶ Action: Do not hesitate to send reminders for your SF case and rate your closing case



“The reason it’s taken longer than expected – though these issues may appear as simple matters, and their technical resolution is indeed very swift - content for the reported collections is based on lists that are provided by the vendor and therefore, the analysis time required for each can be quite longer than we would hope. Please note that this doesn’t necessarily mean that the vendor data is incorrect, but rather that there’s an issue on our end processing it – either way, we always hope to first find a long-term resolution when possible. For example, we would prefer to resolve a problem identified with the automation process rather than to make a change that might revert, or block it from getting future updates.

However, we’ve taken note of your feedback and will reconsider our workflow to see if there are more efficient methods to handle similar cases in the future, and avoid such delays. Generally, we will make the effort to be more communicative during the process of our analysis.”

NERS Content Voting Cycle: Background and Timeline

- ▶ NERS vote for IGeLU/ELUNA members to add content to indexes/knowledgebases (for all ExLibris products)
- ▶ **May 9 to May 20:** Reviewed existing requests
Decided on four regional language groups to highlight:
Danish, ANZREG, German, Spanish
- ▶ **May 21 to June 1:** Opened for submission of new requests
- ▶ **June 4 to June 15:** Reviewed the new requests
- ▶ **June 18 to June 29:** Voting period

NERS Content Voting Cycle: Results

Top Ten			
Title	ReqID	Regional Group	Rank
PsycINFO	3574		#1
MathSciNet	3478		#2
American Chemical Society	3515		#3
HeinOnline	3468		#4
Mediearkivet & Atekst	5978	Danish Language	#5
Lovdata	5980	Norwegian Language	#6
Cristin	5979	Norwegian Language	#7
CCH Online	3629	English Language (ANZREG)	#8
Digitale Bibliothek des Münchener DigitalisierungsZentrum (FREE)	5393	German Language	#9
eBooks UPC	3523	Spanish Language	#10

NERS Content Voting Cycle: What's Next

- ▶ The request will be reviewed by ExLibris
- ▶ No guarantees
- ▶ If a vendor is unresponsive they will move to requests on the runner's up-list
- ▶ CWG - Will hold another vote later in 2018

Ex Libris session

► **Libris Content: To Infinity and Beyond!**

Ex Libris will share their plans about content and update the community on the latest developments.

- By
 - Judith Fraenkel, Ex Libris VP Content Operations, and
 - Rael Elstein Ex Libris Product Manager, Operations

- On Wednesday August 22 at 2:45 PM (Leo room)

Send questions, comments, expectations, suggestions to

Content-WG@exlibrisusers.org

Thank you!

<http://hdl.handle.net/2268/227206>

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